Training

Find the training you need

OCLC offers a wide variety of live and recorded instructor-led training courses, videos and interactive training exercises. As part of our commitment to keeping library costs down, online instructor-led training and tutorials for our products are provided to our members free of charge.

We also work with our training partners around the country to bring additional valuable training to you at reasonable prices.

- **Instructor-led training**
  
  Find live classes and recordings of past instructor-led training sessions.

- **OCLC training partners**
  
  OCLC partners with select organizations with a proven background of serving libraries' training needs.
  
  - Amigos
  - MCLS
  - Minitex
  - OhioNET
  - Wisconsin Library Services (WiLS)
  - Related core skills training

- **Frequently asked questions**
  
  Frequently asked questions (FAQ) about live and recorded training classes, exercises and videos.
  
  - Can't find what you're looking for? Have an idea for training?
  - Can I switch my registration to another class?
  - How can I access recorded training sessions?
  - How can I be put on a mailing list to receive up-to-date information about OCLC training offerings?
  - How can I register for a live, instructor-led training class?
How can I request closed captioning for a live training session?
- How do I get a certificate for the course that I attended?
- How do I get a confirmation/receipt to show that I registered for a class?
- How do I log in to a webinar or online course?
- How do I withdraw from a class that I signed up for?
- I'm calling in to an OCLC training session from outside the U.S. What phone number do I use?
- I'm having trouble accessing a training video or exercise. What should I do?
- What are the system requirements for using Flash-based exercises?
- What are the system requirements for viewing a YouTube video?
- What are the technical requirements for participating in an online training session?
- What courses are offered at no cost to OCLC members?
- What do I need in order to hear the audio on the course?
- What if a class I want to sign up for is full?
- What is OCLC's policy for canceling training classes?
- Will I get a reminder before the session?