Find provider-specific customer-facing instructional materials that providers can give customers, share with customer support, or use on their support websites.

**Provider-specific instructions for customers**

Link your customers to the step-by-step instructions they need to [Get WorldCat records, holdings, and full-text links for content from your providers](#). Alternatively, send them directly to your customized page. Each provider’s page contains instructions on how to get started and guides customers through the relevant steps to get WorldCat records, full-text links, holdings in WorldCat, and more. Please contact us if we have misrepresented your company's name or collection information as the page titles help customers find your information.

**Example text for your website**

If you’d like to link to OCLC Support contact information and instructional materials, here is example text you can embed on your website:

> Find instructions on OCLC’s support site to [get WorldCat records for content from [Your Provider Name]](#). If you need help, contact {{Support}} in your region or visit [WorldShare Collection Manager office hours](#).

**Frequently used documentation**

- Step-by-step instructions to [Get WorldCat records, holdings, and full-text links for content from your providers](#)
- [WorldShare Collection Manager](#) support site
- See [Options for libraries without a cataloging subscription](#) for simplified instructions for libraries without a cataloging subscription

To find a list of OCLC Support sites, visit the [Home page](#) and expand All products and services.

**Contact information for your customers**

See [OCLC Support](#) for regional contact information.