Item status and status messages are displayed in several ways in your OPAC. This information explains where the information is generated and how it appears.

Status availability information in your OPAC is displayed from two locations:

- Messages defined by your library in the [OPAC Status Grid](https://help.oclc.org/Discovery_and_Reference/WorldCat_Discovery/Reserve_and_request_items/How_item_status…) in [OCLC Service Configuration](https://help.oclc.org/Discovery_and_Reference/WorldCat_Discovery/Reserve_and_request_items/How_item_status…).
- Non-customizable messages defined in the [WMS status messages](https://help.oclc.org/Discovery_and_Reference/WorldCat_Discovery/Reserve_and_request_items/How_item_status…).

### Status display in the OPAC

The item pictured above is available for **library use only**. Availability information for this item displays from:

1. This status is displayed from the [WMS item status table](https://help.oclc.org/Discovery_and_Reference/WorldCat_Discovery/Reserve_and_request_items/How_item_status…).
2. This status is displayed from the Status Treatment configuration of the [OPAC status grid](https://help.oclc.org/Discovery_and_Reference/WorldCat_Discovery/Reserve_and_request_items/How_item_status…) for items available for **library use only**.
3. The item location is displayed from the Location configuration in the [OPAC status grid](https://help.oclc.org/Discovery_and_Reference/WorldCat_Discovery/Reserve_and_request_items/How_item_status…) for items available for **library use only - available**.

### OPAC Status treatment messages

The following status treatments are determined by the OPAC status grid.
<table>
<thead>
<tr>
<th>STATUS</th>
<th>DEFINITION</th>
</tr>
</thead>
<tbody>
<tr>
<td>available</td>
<td>Item(s) available for checkout</td>
</tr>
<tr>
<td>unavailable</td>
<td>Item(s) not available for checkout (e.g., in use, missing/lost, in repair, etc.)</td>
</tr>
<tr>
<td>journal collective</td>
<td>Item(s) are part of a journal collective</td>
</tr>
<tr>
<td>library use only - available</td>
<td>Item(s) available for in-library use only (e.g., non-circulating items, special collections, etc.)</td>
</tr>
<tr>
<td>library use only - unavailable</td>
<td>Item(s) with restrictions for use</td>
</tr>
</tbody>
</table>

**System generated messages**

When certain conditions apply, the system may display a message that appears in a highlighted box at the top of the availability section. These messages include:

<table>
<thead>
<tr>
<th>SITUATION</th>
<th>MESSAGE</th>
</tr>
</thead>
</table>
| Non-circulating item from your local OPAC, 856 master record, local holdings record or knowledge base. | • This item does not circulate at <your library>. You may be able to access this item online. Click here.  
• This item does not circulate at <your library> or has special loan restrictions. Please check with library staff. |
| The system is unable to get availability information.                      | • We are unable to get availability information for this item at <institution name>. Please speak with your librarian.  
• We are unable to get availability information for this item at <your library>. Try again. |
| The source of the item is a non-OCLC database and cannot be reserved.     | Circulation information is not available at <institution name>. Please check with library staff. |
| The source of the item is a remote database, but no level 4 fulfillment button exists. | This item is not held by your institution. Click to see other libraries which hold this item. |
The source of the item is a remote database.

We are unable to get information about libraries that hold this item.

The item is available online and links to your local OPAC, 856 master record, local holdings record or knowledge base.

Available Online. Click Here.

The item is available but does not link from the local OPAC, 856 master record, local holdings record or knowledge base.

Please visit <your library> to get this item.

The item is available and links from the local OPAC, 856 master record, local holdings record or knowledge base and is available online.

• Please visit <your library> to get this item or Click Here to access online.
• Available Online. Click Here.

WMS status messages

Availability statuses will display in supported languages, determined by web browser settings.

This table shows how WMS item statuses appear to staff and patrons.

<table>
<thead>
<tr>
<th>STATUS</th>
<th>WMS</th>
<th>WORLDCAT DISCOVERY</th>
<th>EXPLANATION/EXAMPLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Available</td>
<td>Available</td>
<td>Item is available for circulation. Should be on the shelf.</td>
<td></td>
</tr>
<tr>
<td>Claimed Never Had</td>
<td>Not Available</td>
<td>A patron has claimed they never had the item, and a staff member has changed the item's status in WMS. For more information, see Claims lost, returned, never had.</td>
<td></td>
</tr>
<tr>
<td>Claimed Returned</td>
<td>Not Available</td>
<td>A patron has claimed the item as returned, and a staff member has changed the item's status in WMS.</td>
<td></td>
</tr>
<tr>
<td>STATUS</td>
<td>WMS</td>
<td>WORLDCAT DISCOVERY</td>
<td></td>
</tr>
<tr>
<td>-------------</td>
<td>---------------</td>
<td>--------------------</td>
<td></td>
</tr>
<tr>
<td>Dispatched</td>
<td>On Hold</td>
<td></td>
<td></td>
</tr>
<tr>
<td>In Processing</td>
<td>Not Available</td>
<td></td>
<td></td>
</tr>
<tr>
<td>In Transit</td>
<td>On Hold</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

For more information, see [Claims lost, returned, never had](https://help.oclc.org/Discovery_and_Reference/WorldCat_Discovery/Reserve_and_request_items/How_item_status...).

When an item that needs to be routed to another location is checked in a second time before reaching its destination, the status changes from In Transit to Dispatched.

Item has been added or received in WMS Acquisitions or added in WMS Circulation. The length of time an item appears as In Processing in WMS can be set in [Service Configuration](https://help.oclc.org/Discovery_and_Reference/WorldCat_Discovery/Reserve_and_request_items/How_item_status... (WMS Circulation > Location Policy). For more information, see [Location Policy](https://help.oclc.org/Discovery_and_Reference/WorldCat_Discovery/Reserve_and_request_items/How_item_status...).

Item has been checked in at a different branch than the pickup location to satisfy a hold request. The item is routed to the pickup location. The status is In Transit until the item is checked in at the pickup location.
<table>
<thead>
<tr>
<th>STATUS</th>
<th>EXPLANATION/EXAMPLE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>In Transit</strong></td>
<td>Item has been checked in at a different branch than the holding location. The item is routed to the holding location. The status is In Transit until the item is checked in at the holding location.</td>
</tr>
<tr>
<td><strong>Long Overdue (On Loan)</strong> [patron name]</td>
<td>Item is checked out to a patron and is long overdue. Items are considered long overdue once they reach the time set in Service Configuration (WMS Circulation &gt; Long Overdue Policy). For more information, see Long Overdue Policy.</td>
</tr>
<tr>
<td>STATUS</td>
<td>EXPLANATION/EXAMPLE</td>
</tr>
<tr>
<td>----------------</td>
<td>---------------------</td>
</tr>
<tr>
<td>WMS</td>
<td>WORLDCAT DISCOVERY</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### SYSTEM EXAMPLE

<table>
<thead>
<tr>
<th>STATUS</th>
<th>EXPLANATION/EXAMPLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Long Overdue (On Loan)</td>
<td>Patron Name Library Name</td>
</tr>
<tr>
<td>WorldCat Checked Out, Due MM/DD/YYYY</td>
<td></td>
</tr>
</tbody>
</table>

If the item is checked in after becoming Long Overdue, the Overdue alert message appears.

---

**Lost**

Not Available

A patron has claimed the item as lost, and a staff member has changed the item's status in WMS. For more information, see [Claims lost, returned, never had.](https://help.oclc.org/Discovery_and_Reference/WorldCat_Discovery/Reserve_and_request_items/How_item_status...)

If the item is returned, an alert message appears and states: *Item [title] was previously claimed Lost by the patron.*

---

**Missing**

Not Available

A staff member has marked the item as missing. For more information, see [Report missing item.](https://help.oclc.org/Discovery_and_Reference/WorldCat_Discovery/Reserve_and_request_items/How_item_status...)

If the item is returned, an alert message appears and states: *Item [title] was previously marked as missing.*

---

**On Hold**

On Hold

Item has been checked in to satisfy a hold request and is waiting for pick-up by patron.
<table>
<thead>
<tr>
<th>STATUS</th>
<th>EXPLANATION/EXAMPLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>WMS</td>
<td>WORLDCAT DISCOVERY</td>
</tr>
<tr>
<td>On Hold Patron Name</td>
<td>Item is checked out to a patron.</td>
</tr>
<tr>
<td>Library Name</td>
<td></td>
</tr>
<tr>
<td>WorldCat On Hold</td>
<td></td>
</tr>
<tr>
<td>Discovery</td>
<td></td>
</tr>
<tr>
<td>On Loan</td>
<td>Checked Out</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>On Order</td>
<td>On Order</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Overdue (On Loan)</td>
<td>Item is checked out to a patron and is overdue.</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**SYSTEM EXAMPLE**

<table>
<thead>
<tr>
<th>WMS</th>
<th>On Hold Patron Name</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Library Name</td>
</tr>
<tr>
<td>WorldCat On Hold</td>
<td></td>
</tr>
<tr>
<td>Discovery</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>WMS</th>
<th>On Loan Patron Name</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Library Name</td>
</tr>
<tr>
<td>WorldCat Checked Out, Due MM/DD/YYYY</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>WMS</th>
<th>Overdue (On Loan) Patron Name</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Library Name</td>
</tr>
<tr>
<td>WorldCat Checked Out, Due MM/DD/YYYY</td>
<td></td>
</tr>
<tr>
<td>STATUS</td>
<td>EXPLANATION/EXAMPLE</td>
</tr>
<tr>
<td>----------------</td>
<td>----------------------------------------------------------</td>
</tr>
<tr>
<td>Recalled</td>
<td>Item is checked out to a patron and has been recalled by placing a hold.</td>
</tr>
</tbody>
</table>

**SYSTEM EXAMPLE**

<table>
<thead>
<tr>
<th>WMS</th>
<th>Recalled Patron Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Library Name</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>WorldCat</th>
<th>Checked Out, Due MM/DD/YYYY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Discovery</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Recently Received</th>
<th>Available</th>
</tr>
</thead>
<tbody>
<tr>
<td>Item has recently been returned. The length of time an item appears as Recently Returned in WMS can be set in <strong>Service Configuration</strong> (WMS Circulation &gt; Location Policy). For more information, see <strong>Location Policy</strong>.</td>
<td></td>
</tr>
</tbody>
</table>

**SYSTEM EXAMPLE**

<table>
<thead>
<tr>
<th>WMS</th>
<th>Recently Received (Available)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Available</td>
<td></td>
</tr>
<tr>
<td>Discovery</td>
<td></td>
</tr>
</tbody>
</table>

WMS: WorldCat Discovery

https://help.oclc.org/Discovery_and_Reference/WorldCat_Discovery/Reserve_and_request_items/How_item_status...
<table>
<thead>
<tr>
<th>STATUS</th>
<th>EXPLANATION/EXAMPLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recently Returned</td>
<td>Item has been scheduled for use.</td>
</tr>
<tr>
<td>Not Available</td>
<td>Item is unavailable for circulation. Item availability can be set in Service Configuration (WMS Circulation &gt; Location Policy). For more information, see Location Policy.</td>
</tr>
<tr>
<td>Not Available</td>
<td>Item has been deleted in WMS. The item will not display in WorldCat Discovery, but will be saved by the system for the time set in Service Configuration (WMS Circulation &gt; Admin/General &gt; Deleted Items). For more information, see Deleted Items. If the item is later checked-in, Withdrawn displays in the Action</td>
</tr>
</tbody>
</table>
## STATUS

<table>
<thead>
<tr>
<th>WMS</th>
<th>WORLDCAT DISCOVERY</th>
</tr>
</thead>
</table>

If a subsequent Checkout is attempted, the Override message appears and states: **Item has been withdrawn (deleted from the catalogue).**