WorldCat Discovery release notes, January 2018

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Release Date: January 25, 2018

Introduction

The following release notes are for the January 25, 2018 release of WorldCat Discovery.

WorldCat Discovery January release highlights

Users can now report broken links to library staff for remediation.

Library staff can communicate with custom notes when emailing personal lists; and a new configurable color in the navigation bar supports secondary institution branding.

Recommended actions

- Turn on “Report a broken link” in both WorldCat Discovery and A – Z List to help users find corrected links.
- Choose a navigation bar color to match your institution’s branding.

Include Request ID with problem reports

When reporting an issue with WorldCat Discovery, it is extremely helpful to include the Request ID. The Request ID is found at the bottom of the screen on which the issue occurred. Including this information allows us to directly trace what happened on the request we are troubleshooting.

New features and enhancements

Provide corrected links to your users when they report a broken link

Users can now report broken full-text links to request the corrected link URL and to help OCLC improve link quality. Broken link reports are sent to OCLC and to the email address configured by your library.

The "Report a broken link" is available on WorldCat Discovery detailed results as well as A-Z Lists:
Users provide their name and email address, so your staff can follow up with a functional link. OCLC will not log any personal data from reports; only the link metadata is retained. Users can optionally provide more detail on the specific problem encountered:
Selecting the Library Affiliation "I am a librarian or library employee" removes the required fields and only sends an automated report to OCLC for analysis. No direct follow-up occurs with this action.
"Report a broken link" appears on the following link types:

- WorldCat knowledge base links
- Local Holding Records 856 links
- OPAC links
- Master WorldCat record 856 links
- Non-WorldCat 856 links

The "Report a broken link" is available on links in WorldCat Discovery and A-Z lists when you have configured a library staff email address to support this feature.

**Enable WorldCat Discovery "Report a broken link"**

Enable "Receive broken link reports from WorldCat Discovery" in Service Configuration > ILS Support and Maintenance > User Support. An email address is required to process the user reports.
Enable A-Z List "Report a broken link"

Configure the new "Report a broken link" functionality in Service Configuration under My WorldCat.org > A - Z List and OCLC Link Resolver.

Note: This section was previously named A - Z List and Inbound Links.

Enable the "Report a broken link" under "Display options." An email address is required to process the user reports.
Emails generated by library users will look similar to the one below. Metadata within the email will depend on the platform searched (WorldCat or A to Z list) and the type of link.
Broken link reported by Fred Kilgour
example@email.com

Description of issue: This link doesn't resolve. Can you help me get this item?

Link: 100 Mile House Free Press
Link that has been reported broken

Item Link
ISSN: 0843-0403
Link back to item record in Discovery or A to Z list

Publication: 100 Mile House Free Press
Database/Coverage: InfoTrac Custom Newspapers / 2008-02~present

Service: A to Z List

Send personal lists with customized messages

Include a message of up to 500 characters when emailing a personal list.
Configure an additional color in the navigation bar

Customize the default grey navigation bar with your institution's branding as a secondary color. Review and update your colors for the banner and navigational bar settings in OCLC Service Configuration > My WorldCat.org > User Interface Options > Branding & Customization.
Usability and workflow improvements were also made to this area of the configuration module.
New content

This is a list of new databases added to WorldCat Discovery, WorldCat Local and WorldCat.org since our last update. You can enable these databases as search options in the Licensed Content and Databases module of the OCLC Service Configuration site. Please remember that your library must have a valid subscription to these databases to enable them.

The complete list of databases is available at http://www.oclc.org/content/dam/support/discovery/contentlisttargetID.xlsx

Available in WorldCat Discovery, WorldCat Local and WorldCat.org

From John Benjamins Publishing

John Benjamins Books - Covers topics such as linguistics, philosophy, literature and literary studies, translation and interpreting studies, communication studies, psychology, consciousness research, terminology and lexicography, sociology, art and art history, and interaction studies.

Available in WorldCat Discovery and WorldCat Local

From Gale

Contemporary Authors Online - Contemporary Authors Online offers your students and patrons continuous access to current biographical and bibliographical data on more than 120,000 modern authors.

Important links

Product website

- More product information can be found here.

Support website(s)

- WorldCat Discovery support resources
- WorldCat Discovery training
- Release notes
- OCLC customer support
- Browser compatibility chart