Tipasa release notes, February 2017

Release Date: February 12, 2017

Browser support

This release was tested with the following browsers:

- Chrome (latest version)
- Firefox (latest version)
- Internet Explorer 11

Adobe Reader and JavaScript need to be enabled.

https://help.oclc.org/Librarian_Toolbox/Browsers

Recommended actions

For this release, we recommend that you review the following checklist and complete the relevant tasks so that you can adjust your policies and workflows and train your staff. This checklist identifies updates that we have determined as significant for most institutions. We encourage you to review all of the items in the release notes to determine whether there are items that might require additional action or follow up by your institution.

Administrative actions

These items require immediate action or decisions.

<table>
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<tr>
<th>ACTION</th>
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<tr>
<td>Following the release, we recommend that you clear your browser’s cache before starting to work with Tipasa.</td>
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| Have you updated addresses in all of your borrower and lender Constant Data? If not, please do so on behalf of all your borrowing and lending partners. Address labels do not print out properly unless the addresses are formatted correctly. |

| Share release notes with your colleagues. |
Configuration Options

Turn off SMS (text) notifications for your library

Now you can turn off all automated SMS (text) notifications for all patrons at your library. This can be done within OCLC Service Configuration. To access the setting, click WorldShare ILL from the left navigation and select Notifications. Then, deselect the option for “Send SMS for automated notifications” and click Save Changes.

Notifications

Required fields are marked with an asterisk *

View, manage, and create automated email notifications specific to your institution. Offset times are scheduled relative to GMT-5.

SMS Notifications

- **Send SMS for automated notifications.**
- Save Changes

Details on SMS (text) notifications are available in the Tipasa documentation.

Create up to 50 custom email notifications

You now can configure up to 50 custom email notifications, in addition to the 25 standard notifications. These custom notifications can be used to manually email patrons, requesters, or suppliers from the Tipasa staff interface. They cannot be set up for SMS (text) or automated delivery.

In OCLC Service Configuration, click WorldShare ILL from the left navigation and select Notifications. The notifications are grouped into four sections. To configure custom notifications, open the Custom accordion.
For each custom notification that your library needs, you can specify the Template Name, Template Description (optional) and Recipient Type (Any, Patrons, Requesters, or Suppliers).

You can also specify the From Name, Reply To Email, Message Subject, and Message Body. The recipient's email is added manually before sending (see below).
Email

From Name *  
OCLC Library

Reply To Email *  
lib@oclc.org

*notices@e.worldcat.org is not a monitored email.* To receive emails from your patrons, supply a Reply To email.

Message Subject *  
Request cancelled (policy)

Message Body *

Dear ${ PatronName! },

The item you requested cannot be loaned because it is a noncirculating item.

${ CreateDate! }  
${ Title! }  
${ Author! }  
${ Format! }  

If you have any questions, please contact the ILL librarian by emailing lib@oclc.org or calling 555-555-5555.

Details on configuring custom notifications are available in the Tipasa documentation

Workflow improvements

Improved search interface

In Discover Items, labels have been added so that you can more easily identify each of the fields.
Send custom email notifications

Once configured, the custom notifications can be sent for a specific request by using the Email function.

Within a request, click the Email button to open the Send Message box. Custom notifications are listed at the bottom of the template drop-down list. Select the appropriate custom notification from the list to prefill the message, and enter the recipient's email in the To Email field. You can edit all fields as needed before sending the email.
Details on sending custom notifications are available in the Tipasa documentation.

**More easily view the lender string and supplier**

Fields for the lender string and supplier have been placed higher on the page to help you more easily review details for submitted and supplied requests.
Bug fixes

Refund button now available for closed requests

Prior to this release, the Refund button for Interlibrary Loan Fee Management (IFM) was not available for closed requests. The button now displays for closed requests that are eligible for a refund, that is, requests for which an IFM debit has occurred but no refund credit has been given.

Known issues

A list of known and recently fixed issues can be found at:

https://help.oclc.org/Resource_Sharing/Tipasa/Release_notes_and_known_issues/Known_issues
Future releases

Roadmap information is available at:

OCLC Tipasa Community

Important links

Product website

More product information can be found at: http://www.oclc.org/en/tipasa.html

Support website(s)

Support information for this product and related products can be found at:

- Browser compatibility chart
- Release notes
- Training
- Documentation
- OCLC Support

When calling OCLC Customer Support (U.S.), press option 7 to be directed to a Tipasa Tier 1 Support Specialist

OCLC Community Center

At the OCLC Community Center, you can:

- Connect with community peers
- Collaborate, ask questions and gain insights
- Contribute and share ideas to improve products
- Stay on top of and discuss OCLC announcements

http://www.oclc.org/community/home.en.html

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