Need help with Relais?

- Login for support

Get started

- Overview
- Relais D2D and ILLiad integration

Relais Portal

- Relais Portal for patrons and other libraries
- OpenURL
- Multilingual options
- User Authentication web service
- Relais Portal FAQ

For Staff

- Login
- Bookbands
- Supplying library
- Requesting library
- Inactive library and locations
- Search for requests
- Query results

https://help.oclc.org/Resource_Sharing/Relais_D2D
Printed: Mon, 24 Feb 2020 03:44:44 GMT
Messages to patrons

- My Account

- Discovery
  
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  Find information on configuring and using your Discovery interface.
  
  - Discovery overview
  - Configure Discovery
  - Discovery 3.0 switchover
  - Use other discovery tools
  - Z39.50 Attributes

- Authentication
  
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  Find information about authenticating and authorizing users.
  
  - Authentication and authorization
  - Encryption
  - NCIP generated patron records
  - Patron access and authentication
  - Patron authentication using a third party system
  - Security in Relais

- Relais Discovery web services
  
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  Find information about Relais web services which are available for a number of Relais features and functions.
  
  - Web services overview
  - Add Request
  - Authentication
  - DiscoverItem
  - DiscoverItem- Record
  - Request Query
  - Sandbox

- Requestability and fulfillment options
  
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  Find information about requestability and fulfillment options as well as deep linking configuration.
Deep linking
- Fulfillment options
- Requestability options for patrons

• NCIP

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NCIP (NISO Circulation Interchange Protocol) is a North American standard which allows disparate library systems to talk to each other. Find information about configuring Relais to communicate with your institution's library system via your NCIP server.
- NCIP Overview
- Alma interoperability with Relais ILL and D2D
- Configure your library system
- Generic NCIP Testing
- NCIP AcceptItem message
- NCIP CheckinItem message
- NCIP Checkout Item message
- NCIP Implementation Checklist

• Relais D2D release notes and known issues

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Find Relais D2D release notes and known issues. Release notes are documents that contain information about new product features and enhancements as installed in scheduled releases.
- 2020 Relais D2D release notes
- Relais D2D updates
- Relais Portal updates
- Known Issues