Need help with Relais?

- [Login for support](#)

**Get started**

- [No image available](#)

Get started with Relais D2D.

- Overview
- Relais D2D and ILLiad integration

**Relais Portal**

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Find information about the Relais Portal.

- Relais Portal for patrons and other libraries
- OpenURL
- Multilingual options
- User Authentication web service
- Relais Portal FAQ

**For Staff**

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Find information for staff about logging in, searching for requests, requesting library actions and supplying library actions.

- Login
- Bookbands
- Supplying library
- Requesting library
- Inactive library and locations
- Search for requests
- Query results
Messages to patrons

• My Account

• Discovery

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Find information on configuring and using your Discovery interface.

◦ Discovery overview
◦ Configure Discovery
◦ Discovery 3.0 switchover
◦ Use other discovery tools
◦ Z39.50 Attributes

• Authentication

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Find information about authenticating and authorizing users.

◦ Authentication and authorization
◦ Encryption
◦ NCIP generated patron records
◦ Patron access and authentication
◦ Patron authentication using a third party system
◦ Security in Relais

• Relais Discovery web services

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Find information about Relais web services which are available for a number of Relais features and functions.

◦ Web services overview
◦ Add Request
◦ Authentication
◦ DiscoverItem
◦ DiscoverItem- Record
◦ Request Query
◦ Sandbox

• Requestability and fulfillment options

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Find information about requestability and fulfillment options as well as deep linking configuration.
Deep linking
◦ Fulfillment options
◦ Requestability options for patrons

• NCIP

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NCIP (NISO Circulation Interchange Protocol) is a North American standard which allows disparate library systems to talk to each other. Find information about configuring Relais to communicate with your institution’s library system via your NCIP server.

◦ NCIP Overview
◦ Alma interoperability with Relais ILL and D2D
◦ Configure your library system
◦ Generic NCIP Testing
◦ NCIP AcceptItem message
◦ NCIP CheckinItem message
◦ NCIP Checkout Item message
◦ NCIP Implementation Checklist

• Relais D2D release notes and known issues

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Find Relais D2D release notes and known issues. Release notes are documents that contain information about new product features and enhancements as installed in scheduled releases.

◦ 2020 Relais D2D release notes
◦ Relais D2D updates
◦ Relais Portal updates
◦ Known Issues