Relais D2D

Need help with Relais?

- [Login for support](#)

- [Get started](#)
  
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  Get started with Relais D2D.

  - Overview
  - Relais D2D and ILLiad integration

- [Relais Portal](#)
  
  [No image available](#)

  Find information about the Relais Portal.

  - Relais Portal for patrons and other libraries
  - OpenURL
  - Multilingual options
  - User Authentication web service
  - Relais Portal FAQ

- [For Staff](#)
  
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  Find information for staff about logging in, searching for requests, requesting library actions and supplying library actions.

  - Login
  - Bookbands
  - Supplying library
  - Requesting library
  - Inactive library and locations
  - Search for requests
  - Query results

https://help.oclc.org/Resource_Sharing/Relais_D2D
Printed: Sat, 21 Mar 2020 01:23:12 GMT
Messages to patrons

- My Account

- Discovery

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Find information on configuring and using your Discovery interface.

- Discovery overview
- Configure Discovery
- Discovery 3.0 switchover
- Use other discovery tools
- Z39.50 Attributes

- Authentication

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Find information about authenticating and authorizing users.

- Authentication and authorization
- Encryption
- NCIP generated patron records
- Patron access and authentication
- Patron authentication using a third party system
- Security in Relais

- Relais Discovery web services

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Find information about Relais web services which are available for a number of Relais features and functions.

- Web services overview
- Add Request
- Authentication
- DiscoverItem
- DiscoverItem- Record
- Request Query
- Sandbox

- Requestability and fulfillment options

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Find information about requestability and fulfillment options as well as deep linking configuration.
Deep linking
- Fulfillment options
- Requestability options for patrons

**NCIP**

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NCIP (NISO Circulation Interchange Protocol) is a North American standard which allows disparate library systems to talk to each other. Find information about configuring Relais to communicate with your institution's library system via your NCIP server.

- NCIP Overview
- Alma interoperability with Relais ILL and D2D
- Configure your library system
- Generic NCIP Testing
- NCIP AcceptItem message
- NCIP CheckinItem message
- NCIP Checkout Item message
- NCIP Implementation Checklist

**Relais D2D release notes and known issues**

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Find Relais D2D release notes and known issues. Release notes are documents that contain information about new product features and enhancements as installed in scheduled releases.

- 2020 Relais D2D release notes
- Relais D2D updates
- Relais Portal updates
- Known Issues