Relais D2D

Need help with Relais?

- Login for support

- Get started
  
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  Get started with Relais D2D.
  
  - Overview
  
  - Relais D2D and ILLiad integration

- Relais Portal
  
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  Find information about the Relais Portal.
  
  - Relais Portal for patrons and other libraries
  
  - OpenURL
  
  - Multilingual options
  
  - User Authentication web service
  
  - Relais Portal FAQ

- For Staff
  
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  Find information for staff about logging in, searching for requests, requesting library actions and supplying library actions.
  
  - Login
  
  - Bookbands
  
  - Supplying library
  
  - Requesting library
  
  - Inactive library and locations
  
  - Search for requests
  
  - Query results
Messages to patrons

• My Account

• Discovery

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Find information on configuring and using your Discovery interface.

◦ Discovery overview
◦ Configure Discovery
◦ Discovery 3.0 switchover
◦ Use other discovery tools
◦ Z39.50 Attributes

• Authentication

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Find information about authenticating and authorizing users.

◦ Authentication and authorization
◦ Encryption
◦ NCIP generated patron records
◦ Patron access and authentication
◦ Patron authentication using a third party system
◦ Security in Relais

• Relais Discovery web services

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Find information about Relais web services which are available for a number of Relais features and functions.

◦ Web services overview
◦ Add Request
◦ Authentication
◦ DiscoverItem
◦ DiscoverItem- Record
◦ Request Query
◦ Sandbox

• Requestability and fulfillment options

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Find information about requestability and fulfillment options as well as deep linking configuration.
Deep linking
  ◦ Fulfillment options
  ◦ Requestability options for patrons

• NCIP

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NCIP (NISO Circulation Interchange Protocol) is a North American standard which allows disparate library systems to talk to each other. Find information about configuring Relais to communicate with your institution's library system via your NCIP server.

  ◦ NCIP Overview
  ◦ Alma interoperability with Relais ILL and D2D
  ◦ Configure your library system
  ◦ Generic NCIP Testing
  ◦ NCIP AcceptItem message
  ◦ NCIP CheckInItem message
  ◦ NCIP Checkout Item message
  ◦ NCIP Implementation Checklist

• Relais D2D release notes and known issues

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Find Relais D2D release notes and known issues. Release notes are documents that contain information about new product features and enhancements as installed in scheduled releases.

  ◦ 2020 Relais D2D release notes
  ◦ Relais D2D updates
  ◦ Relais Portal updates
  ◦ Known Issues