• Get started

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  Get started with Relais D2D.

   ◦ Overview
   ◦ Relais D2D and ILLiad integration

• Relais Portal

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  Find information about the Relais Portal.

   ◦ Relais Portal for patrons and other libraries
   ◦ OpenURL
   ◦ Multilingual options
   ◦ User Authentication web service
   ◦ Relais Portal FAQ

• For Staff

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  Find information for staff about logging in, searching for requests, requesting library actions and supplying library actions.

   ◦ Login
   ◦ Bookbands
   ◦ Supplying library
   ◦ Requesting library
   ◦ Inactive library and locations
   ◦ Search for requests
   ◦ Query results
   ◦ Messages to patrons
   ◦ My Account

• Discovery

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Find information on configuring and using your Discovery interface.

- Discovery overview
- Configure Discovery
- Discovery 3.0 switchover
- Use other discovery tools
- Z39.50 Attributes

• **Authentication**

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Find information about authenticating and authorizing users.

- Authentication and authorization
- Encryption
- NCIP generated patron records
- Patron access and authentication
- Patron authentication using a third party system
- Security in Relais

• **Relais Discovery web services**

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Find information about Relais web services which are available for a number of Relais features and functions.

- Web services overview
- Add Request
- Authentication
- DiscoverItem
- DiscoverItem- Record
- Request Query
- Sandbox

• **Requestability and fulfillment options**

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Find information about requestability and fulfillment options as well as deep linking configuration.

- Deep linking
- Fulfillment options
- Requestability options for patrons
• **NCIP**

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  NCIP (NISO Circulation Interchange Protocol) is a North American standard which allows disparate library systems to talk to each other. Find information about configuring Relais to communicate with your institution's library system via your NCIP server.

  ◦ NCIP Overview
  ◦ Alma interoperability with Relais ILL and D2D
  ◦ Configure your library system
  ◦ Generic NCIP Testing
  ◦ NCIP AcceptItem message
  ◦ NCIP CheckinItem message
  ◦ NCIP Checkout Item message
  ◦ NCIP Implementation Checklist

• **Relais D2D release notes and known issues**

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  Find Relais D2D release notes and known issues. Release notes are documents that contain information about new product features and enhancements as installed in scheduled releases.

  ◦ 2020 Relais D2D release notes
  ◦ Relais D2D updates
  ◦ Relais Portal updates
  ◦ Known Issues