OLIB is a highly configurable integrated library system that enables you to customise all areas of library management to reflect your local requirements.

## Online help

**OLIB 9 Service Pack 13**  
**OLIB 9 Service Pack 12**  
**OLIB 9 Service Pack 11**  
**OLIB 9 Service Pack 10**  
**OLIB 9 Service Pack 9**

- **User guides**
  
  [No image available](https://help.oclc.org/Library_Management/OLIB)  
  Discover how to use new OLIB features, including new service pack features.
  
  - Service pack 11
  - Service pack 12
  - Service pack 13
  - Process standing orders and loose-leaf publications

- **Folio configuration**
  
  [No image available](https://help.oclc.org/Library_Management/OLIB)  
  Find out how to configure end user features available in Folio.
  
  - Enable end user help
  - Folio lists
  - Generate a search Qwidget for Folio
  - Link to catalogue enrichment data
  - Quick launch searches
  - Ratings and reviews
  - Set / reset with temporary password
  - Set password directly

- **Data import and export**
  
  [No image available](https://help.oclc.org/Library_Management/OLIB)
Import or export your data from OLIB using MARC and other formats

- Automated upload to WorldCat
- Export to third party discovery
- Import JISC e-books MARC file
- MARC21 export in OLIB 9.0
- OLIB Standard Transfer Format (OLSTF) Tags
- OLIB User Import

• OLIB reporting

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Learn about reporting in OLIB.

- Download reports
- Use OLIB reports

• Release Notes

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Find OLIB release notes and key features. Release notes are documents that contain information about new product features and enhancements as installed in scheduled releases.

- OLIB 9 Service Pack 13 Key Features
- OLIB 9 Service Pack 13 Release Notes
- OLIB 9 Service Pack 12 Key Features
- OLIB 9 Service Pack 12 Release Notes
- OLIB 9 Service Pack 11 Key Features
- OLIB 9 Service Pack 11 Release Notes

• Technical guides

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- Creating a .har file for support
- Enable WebView single sign-on (NTLM)
- Link checker errors advice
- OLIB software downloads

• OLIB to WMS migration

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Discover how we manage migrating from your OLIB system to WorldShare Management Services.

- Moving to WorldShare Management Services

https://help.oclc.org/Library_Management/OLIB
Printed: Tue, 25 Feb 2020 22:25:14 GMT
Migrating bibliographic data
  ◦ Migrating patron data
  ◦ Migrating circulation data

• Troubleshooting

Find frequently asked questions (FAQ) and troubleshooting steps (Troubleshooting).

  ◦ A new staff member’s account is slow and not performing as others do?
  ◦ A patron is unable to request an online reservation
  ◦ A user's account barcode, transaction history and items on loan has disappeared
  ◦ A user does not have full cataloging options despite having an appropriate user category
  ◦ Can deleted titles/users be recovered?
  ◦ Does OLIB support RDA Cataloguing rules?
  ◦ Do I need to cancel email notices in my test system? [Hosted OLIB]
  ◦ Following an upgrade to OLIB 9.0 Service Pack 12, users are not receiving alerts for available reservations or newly checked in serial issues
  ◦ How can I add a new attribute to the Refine Search dialog?
  ◦ How can I add our own images to WebView's Welcome Page?
  ◦ How can I attach an email list to a SDI alert?
  ◦ How can I filter borrower traps by trap message?
  ◦ How do I configure Self-registration?
  ◦ How do I delete a user with enquiries attached?
  ◦ How do I display User Expiry Date in the user details screen of OLIB Folio?
  ◦ How do I export MARC records to OVID?
  ◦ How do I find out my OLIB username/password?
  ◦ How do I insert line breaks in the privacy policy hover text without it being in double line spacing?
  ◦ How do I search for serial issue titles?
  ◦ How do I set up a System Administrator account on OLIB if the current System Administrator has left?
  ◦ How do I subscribe to the OLIB users’ mailing list?
  ◦ How do I transfer a report from my Test system to Live?
  ◦ How do I unlock a user record? [Hosted OLIB]
  ◦ How do I view all items with a specific copy category?
  ◦ How to sign in to OLIB
  ◦ I'm creating a configurable user import. What OLSFT tag should I use to map the User's Date of Birth?
  ◦ I am no longer able to attach files to my item records
  ◦ I am unable to return a book after cancelling a reservation
  ◦ I cannot find the configurable privacy policy statements - where are these located?
• I have added a new attribute to the keyword search index however it is not being used in a keyword search
• I have deleted a sheet by accident
• I have just tried to log in to OLIB WebView and received an account expired error message
• I have made changes to my MARC format. How do I apply this change to my existing records?
• I have set up SDI alerts. Why are no emails are being generated?
• My OLIB export to CONTENTdm is not working
• My XML export is not displaying correctly
• Setting default sorting for indexes
• Some of our student record files have not imported into OLIB
• Staff accounts are unable to see Helpdesk Online links
• The Username and Password fields are populating with my login credentials when I try to create a new user
• What is the taxonomy that is used in OLIB?
• When I issue a loan I get the message 'User is banned from this copy category.'
• Where can I find the latest version of the OLIB schema? [SP12 and under]
• Where can I find the latest version of the OLIB schema? [SP13+]
• Why am I receiving several emails per hour for my reports?
• Why are patrons not receiving their overdue emails?
• Why are some changes made to title records not visible in the audit trail?

• OLIB training

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Find training on OLIB.

• OLIB service pack training