OLIB

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Query Search

Need help with OLIB? Please see OLIB support pages for more information.

Online help

OLIB 9 Service Pack 11
OLIB 9 Service Pack 10
OLIB 9 Service Pack 9

• Troubleshooting

  No image available

Find frequently asked questions (FAQ) and troubleshooting steps (Troubleshooting).

  ◦ Do I need to cancel email notices in my test system? [Hosted OLIB]
  ◦ How do I access the OLIB Users’ site?
  ◦ How do I subscribe to the OLIB users’ mailing list?
  ◦ How to sign in to OLIB
  ◦ I cannot find the configurable privacy policy statements - where are these located?
  ◦ I cannot log in to the OLIB Users’ site
  ◦ I have added a new attribute to the keyword search index however it is not being used in a keyword search
  ◦ I have set up SDI alerts. Why are no emails are being generated?
  ◦ OLIB test article semi-private
  ◦ What is the taxonomy that is used in OLIB?
  ◦ Why am I receiving several emails per hour for my reports?
  ◦ Why are patrons not receiving their overdue emails?
  ◦ Why are some changes made to title records not visible in the audit trail?