• Get started
  No image available
  Get started with OLIB Web
    ◦ OLIB basics
    ◦ Search options
    ◦ Add, edit and delete
    ◦ Workspaces, saved searches, folders

• Users
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  Manage users and staff users in OLIB
    ◦ Search and edit users
    ◦ Manage users
    ◦ User subscription services
    ◦ SDI

• Catalogue
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  Manage catalogue records in OLIB
    ◦ Search
    ◦ Title and copy details
    ◦ Additional details
    ◦ RDA
    ◦ Maintain the catalogue
    ◦ Stocktake

• Circulation
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  Manage circulation transactions in OLIB
• About circulation
• Configure circulation
• Configure reservations
• Issues and returns
• Users and copies
• Renewals
• Reservations
• Recalls
• Trap messages
• Library charges
• Overdue notices

• Acquisitions

Manage acquisitions in OLIB

• About Acquisitions
• Set up Acquisitions
• Order process
• Outputting orders
• Check in and invoicing
• Other Acquisitions options
• Claims process

• Funds

Manage funds in OLIB

• About funds management
• Funds set up procedure
• Accounts
• Financial periods
• Account instances
• Allocate money
• Manage funds
• Account discrepancy alerts
• Permissions on funds
• Financial period close

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• Serials

Discover how to manage serials in OLIB.

◦ About Serials management
◦ Set up Serials management
◦ Create Serials information
◦ Issues generation
◦ Check in issues
◦ Serial publishing changes
◦ Subscription management
◦ Claims and alerting
◦ Serial binding

• Library locations

Manage library locations in OLIB

◦ About locations
◦ Calendar
◦ Locations
◦ Location Types, Areas and Address Types
◦ Shelves
◦ Sub-locations

• Folio

Discover OPAC searching and how to configure Folio end user features using OLIB Web.

◦ Get started with Folio
◦ Library search
◦ Welcome screen
◦ Menu bar
◦ General settings
◦ Banner graphic
◦ Brief and full displays
◦ Circulation transaction history
◦ Citations
Configuration blocks list
◦ Copies availability display
◦ Delimited OPAC and SSI
◦ Enable end user help
◦ Enable end user tags
◦ Enable enquiry management
◦ Enable purchase suggestions
◦ Facet sidebar
◦ Folio lists
◦ Generate a search Qwidget for Folio
◦ Journals display
◦ Links to e-resources
◦ Links to WorldCat
◦ Link to catalogue enrichment data
◦ Media type icons
◦ Permalinks
◦ Quick launch searches
◦ Ratings and reviews
◦ Reservations
◦ Saved searches
◦ Search configuration
◦ Self-registration
◦ Self issue, return and renewals
◦ Set / reset with temporary password
◦ Set password directly
◦ Title details display
◦ Title hitlist display
◦ User account details

• Alerts

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Create alert messages for users and staff in OLIB
◦ About alerts
◦ Broadcast notices
◦ Configure alerts
◦ Configure SMTP server
Suspend alerts and overdue emails
  • View alerts

• System management
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Configure and manage system wide settings in OLIB
  • General
  • OLIB defaults
  • Daystart
  • Privileges and permissions
  • Search configuration
  • Customise OLIB
  • Layout manager
  • SIP2 server

• Reports
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Learn about reporting in OLIB.
  • Use OLIB reports
  • Download reports

• Data import and export
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Import or export your data from OLIB using MARC and other formats
  • Automated upload to WorldCat
  • CONTENTdm integration
  • Import MARC records
  • Example MARC import: JISC e-books file
  • Output formats
  • Export to third party discovery
  • MARC tags details
  • MARC21 export
  • OLIB Standard Transfer Format (OLSTF)
  • OLIB User Import
• User guides

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Discover how to use new OLIB features, including new service pack features.

- Service pack 11
- Service pack 12
- Service pack 13
- Process standing orders and loose-leaf publications

• OLIB to WMS migration

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Discover how we manage migrating from your OLIB system to WorldShare Management Services.

- Moving to WorldShare Management Services
- Migrating bibliographic data
- Migrating patron data
- Migrating circulation data

• Release Notes

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Find OLIB release notes and key features. Release notes are documents that contain information about new product features and enhancements as installed in scheduled releases.

- Post Service Pack 15 Release Notes
- OLIB 9 Service Pack 15 Key Features and Release Notes
- OLIB 9 Service Pack 14 Key Features and Release Notes
- OLIB 9 Service Pack 13 Key Features
- OLIB 9 Service Pack 13 Release Notes
- OLIB 9 Service Pack 12 Key Features
- OLIB 9 Service Pack 12 Release Notes
- OLIB 9 Service Pack 11 Key Features
- OLIB 9 Service Pack 11 Release Notes

• Technical guides

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- Creating a .har file for support
- Enable Folio single sign-on (NTLM)
- Link checker errors advice
- OLIB software downloads
- **Troubleshooting**

  Find frequently asked questions (FAQ) and troubleshooting steps (Troubleshooting).

  - A new staff member's account is slow and not performing as others do?
  - A patron is unable to request an online reservation
  - A user's account barcode, transaction history and items on loan has disappeared
  - A user does not have full cataloging options despite having an appropriate user category
  - Can deleted titles/users be recovered?
  - Does OLIB support RDA Cataloguing rules?
  - Do I need to cancel email notices in my test system? [Hosted OLIB]
  - Following an upgrade to OLIB 9.0 Service Pack 12, users are not receiving alerts for available reservations or newly checked in serial issues
  - How can I add a new attribute to the Refine Search dialog?
  - How can I add our own images to WebView's Welcome Page?
  - How can I attach an email list to a SDI alert?
  - How can I filter borrower traps by trap message?
  - How do I change my name in OLIB Web?
  - How do I configure Self-registration?
  - How do I delete a user with enquiries attached?
  - How do I display User Expiry Date in the user details screen of OLIB Folio?
  - How do I export MARC records to OVID?
  - How do I find out my OLIB username/password?
  - How do I insert line breaks in the privacy policy hover text without it being in double line spacing?
  - How do I renew all items on loan to a group of users with minimum checks?
  - How do I search for serial issue titles?
  - How do I set up a System Administrator account on OLIB if the current System Administrator has left?
  - How do I subscribe to the OLIB users' mailing list?
  - How do I transfer a report from my Test system to Live?
  - How do I unlock a user record? [Hosted OLIB]
  - How do I view all items with a specific copy category?
  - How to sign in to OLIB
  - I'm creating a configurable user import. What OLSFT tag should I use to map the User's Date of Birth?
  - If you delete expired users using the "Users For Auto-Deletion" folder, will the copies on loan for that user also be deleted? And if it was the last copy of the title, will the title also be deleted?
  - I am no longer able to attach files to my item records
  - I am unable to return a book after cancelling a reservation
I cannot find the configurable privacy policy statements - where are these located?
- I have added a new attribute to the keyword search index however it is not being used in a keyword search
- I have deleted a sheet by accident
- I have just tried to log in to OLIB WebView and received an account expired error message
- I have made changes to my MARC format. How do I apply this change to my existing records?
- My OLIB export to CONTENTdm is not working
- My XML export is not displaying correctly
- Setting default sorting for indexes
- Some of our student record files have not imported into OLIB
- Staff accounts are unable to see Helpdesk Online links
- The Username and Password fields are populating with my login credentials when I try to create a new user
- What is the taxonomy that is used in OLIB?
- When I issue a loan I get the message 'User is banned from this copy category.'
- Where can I find the latest version of the OLIB schema? [SP13+]
- Why am I receiving several emails per hour for my reports?
- Why are patrons not receiving their overdue emails?
- Why are some changes made to title records not visible in the audit trail?

• **OLIB training**

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Find training on OLIB.

- OLIB Folio Configuration
- OLIB service pack training