• Get started
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  Get started with OLIB Web
    ◦ OLIB basics
    ◦ Search options
    ◦ Add, edit and delete
    ◦ Workspaces, saved searches, folders

• Users
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  Manage users and staff users in OLIB
    ◦ Search and edit users
    ◦ Manage users
    ◦ User subscription services
    ◦ SDI

• Catalogue
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  Manage catalogue records in OLIB
    ◦ Search
    ◦ Title and copy details
    ◦ Additional details
    ◦ RDA
    ◦ Maintain the catalogue
    ◦ Stocktake

• Circulation
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  Manage circulation transactions in OLIB
• About circulation
• Configure circulation
• Configure reservations
• Issues and returns
• Users and copies
• Renewals
• Reservations
• Recalls
• Trap messages
• Library charges
• Overdue notices

• Acquisitions

Manage acquisitions in OLIB
• About Acquisitions
• Set up Acquisitions
• Order process
• Outputting orders
• Check in and invoicing
• Other Acquisitions options
• Claims process

• Funds

Manage funds in OLIB
• About funds management
• Funds set up procedure
• Accounts
• Financial periods
• Account instances
• Allocate money
• Manage funds
• Account discrepancy alerts
• Permissions on funds
• Financial period close
• **Serials**

  Discover how to manage serials in OLIB.
  - About Serials management
  - Set up Serials management
  - Create Serials information
  - Issues generation
  - Check in issues
  - Serial publishing changes
  - Subscription management
  - Claims and alerting
  - Serial binding

• **Library locations**

  Manage library locations in OLIB
  - About locations
  - Calendar
  - Locations
  - Location Types, Areas and Address Types
  - Shelves
  - Sub-locations

• **Folio**

  Discover OPAC searching and how to configure Folio end user features using OLIB Web.
  - Get started with Folio
  - Library search
  - Welcome screen
  - Menu bar
  - General settings
  - Banner graphic
  - Brief and full displays
  - Circulation transaction history
  - Citations
Configuration blocks list
  ◦ Copies availability display
  ◦ Delimited OPAC and SSI
  ◦ Enable end user help
  ◦ Enable end user tags
  ◦ Enable enquiry management
  ◦ Enable purchase suggestions
  ◦ Facet sidebar
  ◦ Folio lists
  ◦ Generate a search Qwidget for Folio
  ◦ Journals display
  ◦ Links to e-resources
  ◦ Links to WorldCat
  ◦ Link to catalogue enrichment data
  ◦ Media type icons
  ◦ Permalinks
  ◦ Quick launch searches
  ◦ Ratings and reviews
  ◦ Reservations
  ◦ Saved searches
  ◦ Search configuration
  ◦ Self-registration
  ◦ Self issue, return and renewals
  ◦ Set / reset with temporary password
  ◦ Set password directly
  ◦ Title details display
  ◦ Title hitlist display
  ◦ User account details

• Alerts

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Create alert messages for users and staff in OLIB
  ◦ About alerts
  ◦ Broadcast notices
  ◦ Configure alerts
  ◦ Configure SMTP server
Suspend alerts and overdue emails
  ◦ View alerts

• System management

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Configure and manage system wide settings in OLIB
  ◦ General
  ◦ OLIB defaults
  ◦ Daystart
  ◦ Privileges and permissions
  ◦ Search configuration
  ◦ Customise OLIB
  ◦ Layout manager
  ◦ SIP2 server

• Reports

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Learn about reporting in OLIB.
  ◦ Use OLIB reports
  ◦ Download reports

• Data import and export

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Import or export your data from OLIB using MARC and other formats
  ◦ Automated upload to WorldCat
  ◦ CONTENTdm integration
  ◦ Import MARC records
  ◦ Example MARC import: JISC e-books file
  ◦ Output formats
  ◦ Export to third party discovery
  ◦ MARC tags details
  ◦ MARC21 export
  ◦ OLIB Standard Transfer Format (OLSTF)
  ◦ OLIB User Import

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• User guides

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Discover how to use new OLIB features, including new service pack features.

◦ Service pack 11
◦ Service pack 12
◦ Service pack 13
◦ Process standing orders and loose-leaf publications

• OLIB to WMS migration

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Discover how we manage migrating from your OLIB system to WorldShare Management Services.

◦ Moving to WorldShare Management Services
◦ Migrating bibliographic data
◦ Migrating patron data
◦ Migrating circulation data

• Release Notes

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Find OLIB release notes and key features. Release notes are documents that contain information about new product features and enhancements as installed in scheduled releases.

◦ OLIB 9 Service Pack 14 Key Features and Release Notes
◦ OLIB 9 Service Pack 13 Key Features
◦ OLIB 9 Service Pack 13 Release Notes
◦ OLIB 9 Service Pack 12 Key Features
◦ OLIB 9 Service Pack 12 Release Notes
◦ OLIB 9 Service Pack 11 Key Features
◦ OLIB 9 Service Pack 11 Release Notes

• Technical guides

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◦ Creating a .har file for support
◦ Enable Folio single sign-on (NTLM)
◦ Link checker errors advice
◦ OLIB software downloads
Troubleshooting

Find frequently asked questions (FAQ) and troubleshooting steps (Troubleshooting).

- A new staff member's account is slow and not performing as others do?
- A patron is unable to request an online reservation
- A user's account barcode, transaction history and items on loan has disappeared
- A user does not have full cataloging options despite having an appropriate user category
- Can deleted titles/users be recovered?
- Does OLIB support RDA Cataloguing rules?
- Do I need to cancel email notices in my test system? [Hosted OLIB]
- Following an upgrade to OLIB 9.0 Service Pack 12, users are not receiving alerts for available reservations or newly checked in serial issues
- How can I add a new attribute to the Refine Search dialog?
- How can I add our own images to WebView's Welcome Page?
- How can I attach an email list to a SDI alert?
- How can I filter borrower traps by trap message?
- How do I change my name in OLIB Web?
- How do I configure Self-registration?
- How do I delete a user with enquiries attached?
- How do I display User Expiry Date in the user details screen of OLIB Folio?
- How do I export MARC records to OVID?
- How do I find out my OLIB username/password?
- How do I insert line breaks in the privacy policy hover text without it being in double line spacing?
- How do I renew all items on loan to a group of users with minimum checks?
- How do I search for serial issue titles?
- How do I set up a System Administrator account on OLIB if the current System Administrator has left?
- How do I subscribe to the OLIB users' mailing list?
- How do I transfer a report from my Test system to Live?
- How do I unlock a user record? [Hosted OLIB]
- How do I view all items with a specific copy category?
- How to sign in to OLIB
- I'm creating a configurable user import. What OLSFT tag should I use to map the User's Date of Birth?
- If you delete expired users using the "Users For Auto-Deletion" folder, will the copies on loan for that user also be deleted? And if it was the last copy of the title, will the title also be deleted?
- I am no longer able to attach files to my item records
- I am unable to return a book after cancelling a reservation

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I cannot find the configurable privacy policy statements - where are these located?
◦ I have added a new attribute to the keyword search index however it is not being used in a keyword search
◦ I have deleted a sheet by accident
◦ I have just tried to log in to OLIB WebView and received an account expired error message
◦ I have made changes to my MARC format. How do I apply this change to my existing records?
◦ My OLIB export to CONTENTdm is not working
◦ My XML export is not displaying correctly
◦ Setting default sorting for indexes
◦ Some of our student record files have not imported into OLIB
◦ Staff accounts are unable to see Helpdesk Online links
◦ The Username and Password fields are populating with my login credentials when I try to create a new user
◦ What is the taxonomy that is used in OLIB?
◦ When I issue a loan I get the message 'User is banned from this copy category.'
◦ Where can I find the latest version of the OLIB schema? [SP13+]
◦ Where can I find the latest version of the OLIB schema? [SP13+]
◦ Why am I receiving several emails per hour for my reports?
◦ Why are patrons not receiving their overdue emails?
◦ Why are some changes made to title records not visible in the audit trail?

• OLIB training
  
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Find training on OLIB.

◦ OLIB Folio Configuration
◦ OLIB service pack training