Connect with fellow CONTENTdm users in the OCLC Community Center. If you do not yet have an OCLC Services account for CONTENTdm Community Center access, please request one now. After you submit the web form, you will receive your new account within 4-5 business days.

### Get started

- CONTENTdm Overview
- CONTENTdm technical office hours
- Jumpstart my first collection
- Jumpstart my website
- Best practices for creating sharable metadata
- Collection building overview
- Configure your responsive CONTENTdm Website
- Google Analytics in CONTENTdm

### Project Client

- Project Client overview
- Project settings
- Work with projects
- Add items and objects
- Enter metadata
- Edit items and metadata
- Manage archival files and high-resolution images
- Upload items to a collection

### CONTENTdm Administration

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Use CONTENTdm Administration to administer the server, the collection, and the items.

- Access CONTENTdm Administration
- Server administration
- Collection administration
- Item administration
- WorldCat sync

• Website Configuration Tool

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CONTENTdm provides you with the Website Configuration Tool for branding and tailoring the appearance and behavior of key elements of your CONTENTdm Website and collections.

- Website overview
- Access the Website Configuration Tool
- Analytics and SEO
- Appearance
- Custom
- Items
- Localization
- Navigation
- Page types
- Search and browse

• Advanced website customization

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CONTENTdm offers you several upload dialogs to add your own HTML, CSS or JS files to modify the CONTENTdm website user interface and create your own advanced interface customizations.

- About advanced customizations
- Custom pages
- CSS customizations
- JavaScript customizations
- Customization cookbook
- API Reference

• Compound objects

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Compound objects are two or more files bound together with an XML structure.
About compound objects
- Add a compound object
- Add multiple compound objects
- Upload compound objects
- Web-based compound object creation
- Edit compound objects

• Site management

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Find information for configuring your CONTENTdm domain.
- Configure CONTENTdm domain with SSL to support HTTPS
- CONTENTdm Flex Loader
- Custom domain names for your CONTENTdm site URL
- Move an OCR license to another installation
- Upgrade to the Responsive CONTENTdm Website

• CONTENTdm Catcher

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CONTENTdm Catcher is a Web service that supports batch requests to edit existing metadata fields, delete records, or add metadata-only records.
- About CONTENTdm Catcher
- Guide to the CONTENTdm Catcher

• CONTENTdm release notes and known issues

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Find CONTENTdm release notes and known issues. Release notes are documents that contain information about new product features and enhancements as installed in scheduled releases.
- 2018 CONTENTdm release Notes
- 2017 CONTENTdm release notes
- Known issues

• CONTENTdm training

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Find training on CONTENTdm.
- Live classes
- CONTENTdm basic skills 1: Getting started with CONTENTdm
- CONTENTdm basic skills 2: Working with text in CONTENTdm
CONTENTdm basic skills 3: Maintaining collections in CONTENTdm

Troubleshooting

Find frequently asked questions (FAQ) and troubleshooting steps (Troubleshooting).

- Attempted to read or write protected memory error
- Browser message displays Bad Request
- Can I customise my CONTENTdm website to match the look and feel of our existing public website?
- CONTENTdm Serial Key
- Create a collection that is public, but that does not show up on the homepage
- Duplicate records appear when you page through collections
- Error Index was outside the bounds of the array
- How do I customize my CONTENTdm URL?
- How do I sign out of the CONTENTdm Server Administration tool
- How do I update monthly usage report recipients
- Orientation of thumbnails incorrect
- Index taking unusually long
- Is there a limit for number of Project client installations?
- I can't upload my custom PHP page
- How do I rename a collection in CONTENTdm?
- Limited number of facet options in Website Configuration Tool (Responsive)
- Links to deleted content still appear in my collection
- My welcome letter mentions that we get a free OCR unit. What is this?
- Not enough memory
- PDF in version 6 shows as a link
- Project Client error "Wrong Operand type"
- Some characters do not come through correctly when importing records using the Project Client
- Thumbnail images display incorrectly
- Unable to approve items
- Unable to connect to CONTENTdm Server URL
- Unable to create project connecting using URL of website
- Unable to open project directory Compound object directory does not exist
- Upgrading to Responsive Site
- What steps are required to get our site changed to the Responsive site?
- What should I do when I'm receiving OCR license activation error(s)?
- When will items removed from the repository be removed completely from the system and backups?
Where to upload Controlled Vocabulary file to hosted environment