We are currently migrating CONTENTdm help materials to this site. If you are using or customizing your CONTENTdm Responsive Website, please see the Advanced website customization help guide below. All other CONTENTdm help resources are available in CONTENTdm Support & Training.

Connect with fellow CONTENTdm users in the OCLC Community Center. If you do not yet have an OCLC Services account for CONTENTdm Community Center access, please request one now. After you submit the web form, you will receive your new account within 4-5 business days.

• Advanced website customization
  
  CONTENTdm offers you several upload dialogs to add your own HTML, CSS or JS files to modify the CONTENTdm website user interface and create your own advanced interface customizations.
  
  ◦ About advanced customizations
  ◦ Custom pages
  ◦ CSS customizations
  ◦ JavaScript customizations
  ◦ Customization cookbook
  ◦ API Reference

• Site management
  
  Configuring CONTENTdm domain with SSL to support HTTPS
  ◦ Custom domain names for your CONTENTdm site URL

• CONTENTdm release notes and known issues
  
  Find CONTENTdm release notes and known issues. Release notes are documents that contain information about new product features and enhancements as installed in scheduled releases.
  
  ◦ 2018 CONTENTdm release Notes
  ◦ 2017 CONTENTdm release notes
  ◦ Known issues
CONTENTdm training

Find training on CONTENTdm.

- Live classes
- CONTENTdm basic skills 1: Getting started with CONTENTdm
- CONTENTdm basic skills 2: Working with text in CONTENTdm
- CONTENTdm basic skills 3: Maintaining collections in CONTENTdm

Troubleshooting

Find frequently asked questions (FAQ) and troubleshooting steps (Troubleshooting).

- How do I customise my CONTENTdm URL?
- Is there a limit for number of Project client installations?
- I can't upload my custom PHP page
- Links to deleted content still appear in my collection
- What should I do when I'm receiving OCR license activation error(s)?