We are currently migrating CONTENTdm help materials to this site. If you are using or customizing your CONTENTdm Responsive Website, please see the Advanced website customization help guide below. All other CONTENTdm help resources are available in CONTENTdm Support & Training.

Connect with fellow CONTENTdm users in the OCLC Community Center. If you do not yet have an OCLC Services account for CONTENTdm Community Center access, please request one now. After you submit the web form, you will receive your new account within 4-5 business days.

• Advanced website customization

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   CONTENTdm offers you several upload dialogs to add your own HTML, CSS or JS files to modify the CONTENTdm website user interface and create your own advanced interface customizations.

   ◦ About advanced customizations
   ◦ Custom pages
   ◦ CSS customizations
   ◦ JavaScript customizations
   ◦ Customization cookbook
   ◦ API Reference

• Site management

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   Find information for configuring your CONTENTdm domain.

   ◦ Configure CONTENTdm domain with SSL to support HTTPS
   ◦ Custom domain names for your CONTENTdm site URL

• CONTENTdm release notes and known issues

   No image available

   Find CONTENTdm release notes and known issues. Release notes are documents that contain information about new product features and enhancements as installed in scheduled releases.

   ◦ 2018 CONTENTdm release Notes
   ◦ 2017 CONTENTdm release notes
Known issues

• CONTENTdm training

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  Find training on CONTENTdm.
  
  ◦ Live classes
  ◦ CONTENTdm basic skills 1: Getting started with CONTENTdm
  ◦ CONTENTdm basic skills 2: Working with text in CONTENTdm
  ◦ CONTENTdm basic skills 3: Maintaining collections in CONTENTdm

• Troubleshooting

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  Find frequently asked questions (FAQ) and troubleshooting steps (Troubleshooting).
  
  ◦ Attempted to read or write protected memory error
  ◦ How do I customise my CONTENTdm URL?
  ◦ Is there a limit for number of Project client installations?
  ◦ I can't upload my custom PHP page
  ◦ Links to deleted content still appear in my collection
  ◦ Project Client error "Wrong Operand type"
  ◦ Unable to approve items
  ◦ Unable to connect to CONTENTdm Server URL
  ◦ What should I do when I'm receiving OCR license activation error(s)?
  ◦ Where to upload Controlled Vocabulary file to hosted environment