Action drop-down menu is empty upon logging into Connexion browser

Symptom

• You don't see any options in the Action menu in Connexion browser

Applies to

• Connexion browser

Resolution

Clear your oclc.org cookies and browser web cache, then restart the browser. The options should come back. If they do not, contact OCLC Support with your library symbol, your authorization number and what you have tried so far to get it back.

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