When I try to resend orders in Acquisitions I get this error message "Invalid order. Order not placed."

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Symptom

- "Invalid order. Order not placed" error message appears after resending orders in Acquisitions with the Method set to Print.

Applies to

- Worldshare Acquisitions

Resolution

When resending an order, the Notify Vendor about Order box will appear and if the Method is set to Print, you will get this error message after printing. If you select continue, and the print pop-up window opens, then the resending is working and the error message can be ignored. If Print is selected as the way to send the order, the resend is successful if the print window opens and all the information is correct.

Additional information

This error message will not happen when the Method is set to Email.

Page ID

46164