When a patron signs in with their barcode, it is showing up with a bunch of ascii characters as the username

Last updated: Wed, 02 Nov 2022 18:24:10 GMT

Applies to
- EZproxy

Answer
Have the patron clear their cache in the browser and have the patron type in the username and password. Also, you can try a Google Chrome incognito or a Firefox Private window and type in the username and password. Do not let the browser put them in.

Page ID
46105