Connexion client result lists are showing odd characters rather than the expected language

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Symptom

• When performing a search in Connexion client the results coming back showing strange boxes, blank spaces or odd characters rather than the letters of the expected language

Applies to

• Connexion client 2.63
• Connexion client 3.x

Resolution

You will need to change the font display in Connexion client to fix this. Here are the steps:

1. Go into Connexion client
2. Open the Tools menu
3. Choose Options
4. Choose Fonts
5. Set the font to Lucida sans Unicode
6. Click Apply
7. Close the window.
9. Restart Connexion client

If you find a case where the steps above do not resolve the issue, please send a message to OCLC Support with your name, library symbol, the search you performed and/or the OCLC#s for the records you were working with.

Additional information

There is more on setting fonts in Connexion client.