I am receiving the error "You must deselect the currently selected collection before you are able to select this collection" in Collection Manager

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Symptom

• You are trying to select a collection that is not currently selected and you are getting an error message that reads "Unable to Select Collection. You must deselect the currently selected collection before you are able to select this collection. By deselecting the collection, any changes you have made will be lost."

Applies to

• WorldShare Collection Manager

Resolution

This is likely a browser issue. Clear your browser's cache and cookies, close and reopen your browser window and try again. Alternatively, try in a new private or incognito window.

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