Articles from some EBSCO databases are not returning in Discovery

Symptom

- Articles from some EBSCO databases are not returning in Discovery despite the collection being selected in WorldShare Collection Manager.

Applies to

- WorldShare Collection Manager
- WorldCat Discovery

Resolution

EBSCO provides OCLC with separate KBART files for databases such as Academic Search, Business Source, and MasterFILE. So, libraries can select the Complete version or Premier version within WorldShare Collection Manager.

For databases in WorldCat Discovery, EBSCO only provides the Complete version. Libraries should enable the Complete version within Default Databases and Licensed Content within OCLC Service Configuration. The content included in the chosen version will be surfaced.

It is recommended to enable Academic Search Complete in your WorldCat Discovery advanced search for articles to display.

Note that the Academic Search Complete central database includes all data found in the EBSCO Academic Search subsets, including Academic Search Premier.

Additional information

Default Databases and Licensed Content
Select collection in the knowledge base
Advanced Search

Page ID
45127