My SFTP transactions are failing at around 6:00 am EST

Last updated: Thu, 15 Sep 2022 21:02:42 GMT

Symptom

• You notice your scheduled SFTP transactions are failing around 6 am EST, but working as normal at other times of the day

Applies to

• WorldShare Collection Manager

Resolution

This issue could be happening because a lot of FTP activity happens around 6 am EST. If you notice failures happening at this time of day but not others, please try rescheduling the jobs to an hour earlier in the morning.

Additional information

Exchange files with OCLC

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