Why is the availability of my course reserves displaying incorrectly?

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Symptom

• The item has multiple LHRs with different availability options, but course reserves only lists one option multiple times.

Applies to

• WorldCat Discovery

Resolution

The item has multiple LHRs associated with the record with various options for availability. Currently, placing a non-serial on course reserves only allows for selecting by the whole bib record and not by item level. Due to this, the system picks the first LHR to display. The current workaround is as follows:

1. Add a note indicating that there is a second copy with different availability than the one listed.
2. Place an enhancement request using the following link: https://www.oclc.org/community/enhancements/enhancement-request-user.en.html

Additional information

Course Reserves

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