Who do I contact to stop an automated holdings feed to my knowledge base collection?

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Note: Data Sources settings are not available within locally created collections. Likewise, some shared collections with automated holdings feeds might not have Data Sources settings because, depending on how OCLC set up the automated feed, some shared consortial collections behave like locally created collections.

Use collection-level Data Sources settings to discontinue a feed in one or more collections.

Follow these steps:

I. Make sure the default setting is selected in the institution settings:
   1. Navigate to Institution Settings > Knowledge Base Data > Data Sources.
   2. Make sure the default institution setting, All approved data sources, is selected.

II. Configure collection-level settings:
   3. Use the search box within Collection Manager to search for and navigate to the collection.
   4. Open the collection and expand Holdings and MARC records.
   5. For Data Sources, the default collection-level setting is All approved data sources. Change the setting depending on your desired action:
      - If multiple data sources are populating a collection and you want to disable one or more while preserving others, choose Selected data sources only. A list of data sources will appear. Uncheck the options you do not want to populate the collection.
      - If you want to prevent any data source from populating a collection, choose Manual upload only.

Caution: Do not deselect the collections. A collection must be in place for this setting to work, even if it has 0 titles. Thus, before removing the collection in its entirety by deselecting it, you must use the Data Sources setting to ensure the feed and the metadata moving through OCLC's system does not populate the collection. You can deselect the collection at a later time.

III. Notify OCLC Support:
   6. If you are discontinuing a feed, contact OCLC Support to let us know you do not want the automated feed. For example:

      OCLC Support,
      
      Please stop the automated holdings feed for my knowledge base collection in Collection Manager.
• Collection Name and/or Collection ID:
• My institution's registry ID or WorldShare URL:

Thank you.