Accessing the OCLC Service Configuration when you cannot assign the necessary roles

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Symptom

• I want to access the OCLC Service Configuration, but the WorldShare ILL Admin, Circulation Admin, and Service Config User roles are not available to assign.

Applies to

• WorldShare Admin

Resolution

If you have a WorldShare account, please contact OCLC Support with your OCLC Symbol and the email address associated with your WorldShare account. Please also include the link to this help page.

If you do not have a WorldShare account, please ask someone at your institution with Admin privileges to create one for you. Then follow the instructions above.

Additional information

Authorized Users

OCLC Service Configuration roles

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