User gets unauthorized error when logging into CONTENTdm Admin

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Symptom

- A CONTENTdm user is unable to login to the CONTENTdm Admin site even though they have set up the account with a WorldCat.org account and roles that work for other users. Instead, they get an error that says “Unauthorized the server could not verify that you are authorized to access the assigned resource.”

Applies to

- CONTENTdm

Resolution

CONTENTdm usernames cannot include the ampersand symbol. Change the user's account username to drop that character to resolve the error.

Additional information

There is more on setting up CONTENTdm user accounts.

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