Some information is incorrect error appears when sending an ILL request

Symptom

- You get the error "Some information is incorrect, please review and try again. illRequest.resource.language : Failed to convert property value of type java.lang.String to required type org.oclc.nd.core.service.api.request.enumeration.Language for property illRequest.resource.language; nested exception is java.lang.IllegalStateException: Cannot Convert value of type java.lang.String to required org.oclc.nd.core.service.api.request.enumeration.Language for property language : no matching editors or conversion strategy found." error when submitting an ILL request.

Applies to

- WorldShare ILL
- Tipasa

Resolution

Change the request's Language field from "Any" to a language and resave the request. If problems persist, contact OCLC Support with the error message, the request ID, your name and library symbol.