My Account release notes, May 2022

Last updated: Mon, 13 Jun 2022 13:59:26 GMT

Release Date: May 18, 2022

Introduction

This release of My Account provides an enhancement for libraries with WorldCat Discovery to help you offer an improved experience for your library users:

- Expand and collapse search details for permanently saved searches

This enhancement is the direct result of your feedback.

Recommended actions

For this release, we recommend that you review the following checklists and complete the relevant tasks so that you can adjust your policies and workflows and train your staff. These checklists identify updates that we have determined as significant for most institutions. We encourage you to review all of the items in the release notes to determine whether there are other items that might require additional action or follow up by your institution.

Administrative actions

These items require immediate action or decisions.

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If your library uses WorldCat Discovery, you are able to customize the following:

- Enable/disable search history functionality
- Enable/disable save search functionality
- Configure custom text for search history navigation bar label
- Configure custom text for save search action

For details, see WorldCat Discovery release notes, March 2022.
Follow-up actions

In an effort to keep your staff informed of new features and changes, you may also want to consider these items.

**ACTION**

Share these release notes with your colleagues.

Have you signed up for email alerts for News in the [OCLC Community Center](https://help.oclc.org/Resource_Sharing/Tipasa/Release_notes_and_known_issues/My_Account_release_notes_a...)? This ensures that release notes and events come straight to your inbox.

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**Include Request ID with problem reports**

When reporting an issue with My Account or WorldCat Discovery, it's very helpful to include the Request ID. It can be found at the bottom of the screen on which the issue occurred. Including this information allows us to directly trace what happened on the request we are troubleshooting.
New enhancement

Expand and collapse search details for permanently saved searches

For libraries with WorldCat Discovery

When viewing saved searches, users now have the option to view each search in collapsed or expanded format, allowing them to access full details for their search. This experience has been redesigned to mirror the search history tab to better support a user's journey within their account.

Previously, users saw all details for saved searches and could not collapse the view.

Current view
With this release, users can choose to expand or collapse details for specific saved searches.

New collapsed view

New expanded view
For more information, see Search activity.

Bug fixes and known issues

For a full list of current and recently fixed issues, see Known issues for My Account.

Important links

Post-release sessions

To help you become familiar with the new features, enhancements and improvements included in this release, update sessions scheduled. Please note the session time zones when registering. The sessions will be recorded and archived for future viewing on the OCLC Community Center. Please register, even if you are unable to attend, to receive a link to the recorded session.

- WorldShare Circulation
  - Product Insights: WorldShare Management Services
  - Date: Tuesday, June 14, 2022, 1:00 pm EST
  - Register Now

- Tipasa
  - Product Insights: Resource Sharing
  - Date: Wednesday, July 20, 2022, 2:00 pm EST
  - Register Now

- WorldCat Discovery
Support websites

Support information for this product and related products can be found at:

- Tipasa
- WorldCat Discovery
- WorldShare Circulation
- OCLC Community Center
- OCLC Support
- Browser compatibility chart