Holding Codes & Shelving Location Messages

Learn how to configure holding codes and shelving location messages in WorldCat Discovery.
To access this screen, sign in Service Configuration, open the WorldCat Discovery and WorldCat Local left navigation, select Holding Codes & Shelving Location Messages.

When OCLC retrieves local holdings records (LHRs) for an item, we will display the "Location" of the item in the Availability section of your WorldCat Local/Discovery.

If you would like to display a user-friendly location name instead of a Holding Code from the LHR, you can customize the display on this screen. This feature is available to:

- WMS libraries
- WorldCat Local/Discovery libraries that have purchased the Availability option
- WorldCat Discovery libraries that have LHRs in WorldCat

Holding Codes Translation Table

Create rows in the holding codes translation table

Before you can use the Holding Codes Translation Table, you may have to configure the following settings, if you:

1. Are using LHRs for location names and call numbers only:
   a. On the left navigation, click Local and Enhanced Content.
   b. Under Local Holdings Records, click Enable display of LHR Location and Call Number (without availability).
2. Have the Availability option and are receiving a message on the Holding Codes Translation Table screen that says, "You are currently not using LHRs...":
   b. Above the table at the bottom of the screen, click the check box next to First display LHR with option to search local OPAC for availability.
   c. Repeat for all formats (tabs above the table) you want to show the location for.

To create rows in the Holding Codes Translation Table:

1. At the top of the table click add 1 row or add 10 rows, depending on the number of rows you want to add.
2. In the newly added row(s), click on the table cells and fill out the fields that apply to your library:
   - Default Symbols: Click the radio button if you want to make this your default location.
Holding Symbol: Enter your OCLC holding symbol in all caps.

Holding Code:
- If you have an existing holding library code: Enter the four letter holding code in all caps.
- If you do not know your holding library code: Send an email to profiling@oclc.org with your first and last name, email address, phone number and your library's name and OCLC symbol.
- If you need a new holding library code: Send an email to profiling@oclc.org. Include the information in the bullet point above as well as the new four-character symbol and the name/description.
  Caution: New Holding Codes are not active until configured by OCLC. Do not add the new holding code to the translation table until the activation is confirmed by profiling@oclc.org.
- If you are setting up Integration between WorldShare ILL and Circulation, please see Set up integration.

Branch Registry ID: In order to receive a Branch Registry ID, you must enter your branch information on the Create a New Institution screen in the WorldCat Registry module. At the end of this process, your newly created branch will be assigned its own Registry ID.

Display Name: Enter the name as you would like it to appear in WorldCat Local/Discovery and/or WMS.

Shelving Scheme: From the list, select the type of shelving scheme used by your library.

Shelving Location: Enter the branch's shelving locations. OCLC encourages members to make a copy of their shelving locations prior to making any edits. To make sure you have no typos:
1. Copy and paste the cells into Microsoft® Word as Unformatted Text, using the Home > Paste > Paste Special command.
2. Do a search to Find and Replace to find any paragraph returns (^p) and replace with ;.
3. Check to make sure there is no extra ; at the beginning or end of the list.
3. Click Save Changes.

Delete rows

Caution: Do not delete a shelving location until you are certain it is not on any records in your collection. To verify that a searching location is not on any records in your collection, search the shelving location in WorldCat Discovery using the Shelving Location Search index (b8:) (e.g., b8:Anathesia Nursing).

1. Click the check box next to the row(s) you want to delete.
2. At the top of the table, click deleted selected row(s).

Delete a shelving location

Caution: Do not delete a shelving location until you are certain it is not on any records in your collection. To verify that a searching location is not on any records in your collection, search the shelving location in WorldCat Discovery using the Shelving Location Search index (b8:) (e.g., b8:Anathesia Nursing).

See Change location for information about changing the shelving location for multiple items.

Note: It is recommended that existing data is copied and pasted to another application prior to editing to ensure you have the original data. Edits cannot be undone once they are saved.
1. Navigate to WorldCat Discovery and WorldCat Local > Holding Codes & Shelving Location Messages.
2. Expand the Holdings Codes Translation Table accordion.
3. From the Shelving Location column, click the cell that contains the location(s) you want to delete.
4. Remove the shelving location(s) you want to delete from the Shelving Location field.
   Note: Make sure semi-colons are not at the beginning or end of the field.
5. Click Save Changes. The location(s) you deleted will no longer appear in WorldShare Circulation.

**Add or update a shelving location**

Note: It is recommended that the existing shelving location data is copied and pasted to another application prior to editing to ensure you have the original data. Edits cannot be undone once they are saved.

1. Navigate to WorldCat Discovery and WorldCat Local > Holding Codes & Shelving Location Messages.
2. Expand the Holdings Codes Translation Table accordion.
3. From the Shelving Location column, click the cell that contains the location(s) you want to update.
4. The Shelving Location cell opens in an editor that can be expanded using the handle in the right corner.
   Caution: It is recommended that you copy the existing shelving location data and paste it into another application prior to editing to ensure you have the original data. Edits cannot be undone once they are saved.
5. Update the location(s) you want to update or add new locations in the Shelving Location field. Multiple entries can be made using a semi-colon and a space to separate them.
   Note: Make sure semi-colons are not at the beginning or end of the field.
6. Click Save Changes. The location(s) you updated will appear in WorldShare Circulation.

Verify that the appropriate loan policy exists for the new or updated shelving location. See Loan policy for more information. If necessary, edit the loan policy map so that loaned items on the new shelving location will be picked up by the appropriate loan policy. See Loan Policy Map for more information.

**Shelving Location Messages (WMS only)**

**Create shelving location messages**

Caution: This functionality is only available for libraries using WorldShare Management Services. This is only applicable for level 1 place holds.

Library staff can create messages specific to shelving locations for their library users. The shelving location messages can help users make more informed decisions when placing hold requests.

Custom shelving location messages can be configured to display on the “Availability Table” and the “Place Hold Request Page” as well as on the “Place Hold Confirmation Page.”

**To create shelving location messages:**

1. Click the Shelving Location Messages (WMS only) tab to expand the page and display the Create Message button.
2. Click **Create Message** to display the create message fields.

3. In the **Custom Message** box, enter message text (1000 character limit).

4. Link the message with a specific shelving location.
   a. Select a holding code from the **Select Holding Code** drop-down menu. A list of associated shelves will display in the **Select Shelving Location(s)** display box.
   b. Select one or more shelving location from the **Select Shelving Location(s)** drop-down menu.
      Note: Library staff can create a custom shelving location for both permanent and temporary shelving locations.
   c. Select the **Place hold workflow** step(s) when the message will display:
      • **Availability table & Place Hold form** - display the message on the availability tray and the place hold request page.
      • **Place hold confirmation** - display the message on the place hold confirmation screen.

Note: A shelving location message can be saved with a holding code and at least one shelving location. To display the message in the WorldCat Discovery interface, a place hold workflow option must be selected.

5. (Optional) Click **Add holding code** to add additional holding codes and shelving locations to the shelving location message.

   Note: Each shelving location message must have a unique combination of **Holding Code**, **Shelving Location** and **Place hold workflow** option.

### Change the branch display order

For institutions that have configured branches for their Level 1 holdings, the order of display of the branches on the item detail page and the branch scope filter can be controlled.
The branches must be added to the Holding Codes Translation Table. To alter the order of their appearance on the item detail screen and the branch scope filter, contact OCLC Support.

**Item detail screen- Image**

![Item detail screen](https://help.oclc.org/Librarian_Toolbox/OCLC_Service_Configuration/WorldCat_Discovery_and_WorldCat_Local/0…)

**Branch scope filter- Image**

![Branch scope filter](https://help.oclc.org/Librarian_Toolbox/OCLC_Service_Configuration/WorldCat_Discovery_and_WorldCat_Local/0…)

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