We are using Atlas Auth Portal and we just upgraded and having issues with patrons signing in

Last updated: Wed, 06 Apr 2022 20:59:10 GMT

Symptom

• After having an upgrade and you are using the ATLAS Auth Portal, Patrons are having issues signing in

Applies to

• ILLiad

Resolution

If you are Self-Hosted, you will need to follow these steps:

1. On your Web Server, you will need to go to the c:\inetpub\wwwroot\ folder and search for ILLiad.dll.
2. Go to c:\illiad\setup\DLLUpdates\ folder and go to the highest folder listed.
3. Copy the ILLiad.dll from that folder and replace each of the ILLiad.dll files you found in step 1 with the latest ILLiad.dll
4. Restart IIS.

Page ID

42454

https://help.oclc.org/Resource_Sharing/ILLiad/Troubleshooting/We_are_using_Atlas_Auth_Portal_and_we_just_u...