Why is my ILLiad Default Holdings Option grayed out in Borrowing?

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Symptom

• When you are in OCLC and looking for Holdings, the Default Holdings is grayed out

Applies to

• ILLiad

Resolution

In the ILLiad Customization Manager, there are two keys for Custom Holdings that are blank in which you need to fill in:

1. OCLCILLLoanHoldingsPath - For Loans
2. OCLCILLArticleHoldingsPath - For Articles

After you fill them in, you will need to restart the ILLiad Client.

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