Introduction

This release of My Account provides new features and enhancements for libraries with WorldCat Discovery to help you offer an improved experience for your library users, including:

- View recent WorldCat Discovery searches
- Re-run a search
- Share a search with a colleague
- Delete a search from the history
- Promote a search from the history to a saved search

These enhancements are the direct result of your feedback.

Recommended actions

For this release, we recommend that you review the following checklists and complete the relevant tasks so that you can adjust your policies and workflows and train your staff. These checklists identify updates that we have determined as significant for most institutions. We encourage you to review all of the items in the release notes to determine whether there are other items that might require additional action or follow up by your institution.

Administrative actions

These items require immediate action or decisions.

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If your library uses WorldCat Discovery, this release includes the ability for you to customize the following:

- Enable/disable search history functionality
- Enable/disable save search functionality
- Configure custom text for search history navigation bar label
• Configure custom text for save search action

For details, see WorldCat Discovery release notes, March 2022.

If your library uses both Tipasa and WorldShare Management Services (WMS), we encourage you to verify that your integration is set up to best meet your needs.

For details, see Set up integration.

With questions or for assistance with setup, contact OCLC Support.

For Tipasa or WorldShare ILL, be sure to utilize Smart fulfillment functionality, including:

• Real-time availability for ILL, which significantly reduces the number of times you respond “no” and “In use, on loan”
• Automated Request Manager, which enables you to save time by automating routine ILL workflows
• Smart lender strings through the Automated Request Manager, which helps you improve fill rates and turnaround times
• Turnaround Time dashboards and tips to Improve turnaround time

Follow-up actions

In an effort to keep your staff informed of new features and changes, you may also want to consider these items.

ACTION

Share these release notes with your colleagues.

Have you signed up for email alerts for News in the OCLC Community Center? This ensures that release notes and events come straight to your inbox.
Include Request ID with problem reports

When reporting an issue with My Account or WorldCat Discovery, it's very helpful to include the Request ID. It can be found at the bottom of the screen on which the issue occurred. Including this information allows us to directly trace what happened on the request we are troubleshooting.

New features and enhancements

View search activity in My Account

For libraries with WorldCat Discovery
Library users can now see a list of their WorldCat Discovery searches and pick up where they left off with their research. On the new Search activity > Search history tab in My Account, users are able to:

- View their 100 most recent searches
- Re-run a search (by clicking the search term)
- Share a search with a colleague
- Delete a search from the history
- Promote a search from the history to a saved search

Search history in My Account

Saved searches in My Account
For more information, including configuration of these options, see WorldCat Discovery release notes, March 2022.

Bug fixes and known issues

For a full list of current and recently fixed issues, see Known issues for My Account.

Important links

Post-release sessions

To help you become familiar with the new features, enhancements and improvements included in this release, update sessions scheduled. Please note the session time zones when registering. The sessions will be recorded and archived for future viewing on the OCLC Community Center. Please register, even if you are unable to attend, to receive a link to the recorded session.

- WorldCat Discovery
  - Product Insights: WorldCat Discovery
  - Date: Thursday, April 21, 2022, 12:00 pm EST
  - Register Now
- WorldShare Circulation
  - Product Insights: WorldShare Management Services
  - Date: Tuesday, June 14, 2022, 1:00 pm EST
  - Register Now
• Tipasa
  ◦ Product Insights: Resource Sharing
  ◦ Date: Wednesday, July 20, 2022, 2:00 pm EST
  ◦ Register Now

Support websites

Support information for this product and related products can be found at:

• Tipasa
• WorldCat Discovery
• WorldShare Circulation
• OCLC Community Center
• OCLC Support
• Browser compatibility chart