Why aren't my Contract Cataloging files delivered in UTF-8 even though that is what I have set in Collection Manager?

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Applies to

- Contract Cataloging

Answer

While profiled for UTF-8 characters in Collection Manager, the records are processed and delivered by Contract Services (not Collection Manager), which needs to be notified of the library's character set preference. Once notified, we will add this preference to their Contract Services profile so they'll receive UTF-8 characters in future files. We don't have the ability to readily reprocess previously delivered files, so libraries should use MarcEdit to convert previous files from MARC-8 to UTF-8 characters.