How do we calculate the average ILL turnaround time for lending?

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Applies to

- WorldShare Analytics

Answer

The Lender Filled Turnaround Time report object is defined as: The number of days it took for a lender to supply a request, i.e. lender assigned to shipped. The ILL Received Request Count report object is defined as: The number of ILL requests that were automatically or manually marked as received by the borrowing institution.

Dividing the Lender Filled Turnaround Time value by the ILL Received Request Count value will give you the average number of days it took for your library, as the lender, to supply requests to borrowing institutions.

Additional information

Please see a list of all available report objects.