How do we calculate the average ILL turnaround time for lending?

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Applies to

- WorldShare Analytics

Answer

The **Lender Filled Turnaround Time** report object is defined as: The number of days it took for a lender to supply a request, i.e. lender assigned to shipped. The **ILL Received Request Count** report object is defined as: The number of ILL requests that were automatically or manually marked as received by the borrowing institution.

Dividing the **Lender Filled Turnaround Time** value by the **ILL Received Request Count** value will give you the average number of days it took for your library, as the lender, to supply requests to borrowing institutions.

Additional information

Please see a list of [all available report objects](https://help.oclc.org/Library_Management/WorldShare_Reports/Troubleshooting/How_do_we_calculate_the_aver...).