Barcode searches bring up item in some places, but not in others

Last updated: Mon, 18 Oct 2021 12:53:46 GMT

Symptom

• When you search by a barcode comes up via LHR and checkin/out, but doesn't come up in Circulation barcode scan or other places

Applies to

• WMS Circulation
• WMS Acquisitions
• Record Manager

Resolution

This usually occurs due to an issue with indexing. Resaving the LHR should fix the issue. If it does not, contact OCLC Support with your library symbol, the title’s OCN and the barcode that is having the issue