Why do I have to change my ILLiad Staff Password every so often and how can I make it so it does not have to be changed?

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Answer

You can either set the StaffPasswordExpirationEnabled key in the Customization Manager to "No," or update the StaffPasswordExpirationDays to a very high number like 3650 so that it is not often that you have to change the password.

Additional information

More information is found on this subject in the ILLiad 9.0 FAQ. Also, it is for all staff, so you cannot set it up for some staff to have no password expiration and other have a staff expiration.