Unable to retrieve availability error in WorldCat Discovery

Last updated: Mon, 20 Jun 2022 16:23:00 GMT

Symptom

- You get the error "Unable to retrieve availability" on all results when searching in WorldCat Discovery.

Applies to

- WorldCat Discovery

Resolution

This error usually means that there is a setting off in your Service Configuration or Orders settings. Contact OCLC Support with your library name, symbol and some sample records where you are seeing this error to resolve it.

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