Why do I get the Error "Oops! Something went wrong." when I search WorldCat Discovery from the Search Box widget?

Last updated: Thu, 05 Aug 2021 06:54:32 GMT

Symptom

• When I perform a search in the Search Box on my library website, the search returns an error message of "Oops! Something went wrong"

Applies to

• WorldCat Discovery

Resolution

The code for the widget is out of date

1. Navigate to Service Configuration > WorldCat Discovery and WorldCat Local > Search Box Generator
2. Configure your Search Box
3. Copy the code and insert it in your library website

Note that at the top of the Search Box Generator page you can see a preview of what your widget will look like, as well as testing searching.

Additional information

If the issue is not occurring through the search widget see Why am I getting an "OOPS" error when going into WorldCat Discovery?

Page ID

38839