Can we disable the patron's alternative email field in My Account?

Last updated: Fri, 16 Jul 2021 13:08:39 GMT

Applies to

- Tipasa
- My Account

Answer

There currently is not a way to hide the patron alternative email field within the Profile tab.

However, you can overwrite the alternative email with your regular patron load. In your ongoing patron load, include the standard patron email in the notificationEmail column. This ensures that any alternative email entered will be overwritten automatically with each patron load.

You will also want to make sure the patron email field is not editable in the patron request form. The email field will prepopulate based on the patron's record and cannot be changed when submitting the request. If you anticipate questions from your patrons, you may also use the note field on the request form to explain why the standard email is needed for a request.

Additional information

My Account

Page ID

38585