How does Tipasa and WorldShare ILL handle duplicate requests?

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Applies to

• Tipasa
• WorldShare ILL

Answer

When a request is placed via the Automated Request Manager, the automation system detects and identifies requests for the same OCLC number from the same patron within 20-30 seconds, the subsequent request will be sent to your review queue.

This only applies to requests that run through automation.

Additional information

Automated Request Manager

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