Why do I see a number in the Barometer that doesn't match any numbers in my queues?

Last updated: Thu, 12 Aug 2021 12:07:14 GMT

Symptom

• Why do I see a number in the Barometer that doesn't match any numbers in my queues?

Applies to

• ILLiad

Resolution

1. Right-click Reset to Default View
2. Open Customization Manager
3. Search barometerexclusions. The statuses mentioned in the key are NOT included in the barometer count.

Page ID

38306