WorldShare Interlibrary Loan Release Notes, June 2021

Release Date: June 20, 2021

Introduction

This release of Tipasa mostly focuses on laying the groundwork behind the scenes for future functionality. There is one improvement and one bug fix.

- Improve citation accuracy and streamline workflows with the new PMID lookup feature

Recommended actions

For this release, we recommend that you review the following checklists and complete the relevant tasks so that you can adjust your policies and workflows and train your staff. These checklists identify updates that we have determined as significant for most institutions. We encourage you to review all of the items in the release notes to determine whether there are other items that might require additional action or follow up by your institution.

Administrative actions

These items require immediate action or decisions.

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*It’s very important to clear your browser’s cache before starting to work with WorldShare ILL!*

If the link to your library’s catalog has not been set up or if the link needs to be updated, follow the instructions below. When you have enabled your online catalog links, you can search your catalog for requested items as a borrower or lender.

[https://help.oclc.org/Resource_Sharing/WorldShare_Interlibrary_Loan/Reference/Search_my_library's_online_catalog](https://help.oclc.org/Resource_Sharing/WorldShare_Interlibrary_Loan/Reference/Search_my_library's_online_catalog)
ACTION

Have you updated addresses within each of your borrower and lender Constant Data records in OCLC Service Configuration? If not, please do so on behalf of all your borrowing and lending partners. Address labels do not print properly unless the addresses are formatted correctly.

Have there been any changes in your contact information or lending policies? If so, please make the appropriate updates in OCLC Policies Directory.

Follow-up actions

In an effort to keep your staff informed of new features and changes, you may also want to consider these items.

ACTION

Share these release notes with your colleagues.

Register for upcoming presentations included in the OCLC Resource Sharing Conference 2021 Web Series.

During the COVID-19 crisis, review the information summarized in this News post:

- Managing your library’s ILL services during the COVID-19 crisis (Recording - 90 min, slides, notes for slides 70-81)
- Reason for No (RFN) = Preferred Delivery Time Not Possible (News post)
- Profiled Groups ACOV and BCOV and Days-To-Respond indicators (Video tutorial - 40 min, slides; office hour, slides)
- ILL professional development: Recorded webinars and on-demand training (News post)
- COVID-19 and OCLC Services Service Configuration cheat sheet

See also:

- A new ILL community-sourced map: Learn lending status and when to return ILL items
- Setting your Days To Respond for loan requests to 16 or 20 as a visual cue to borrowers
- New profiled group CCOV joins ACOV and BCOV
- Reopening your ILL operation: workflow and configuration suggestions

Have you signed up for email alerts for News in the Community Center? This will ensure that WorldShare
Interlibrary Loan release notes and events will come straight to your inbox.

Include Request ID with problem reports

When reporting an issue with WorldShare Interlibrary Loan, it's very helpful to include the Request ID. Including this information allows us to directly trace what happened on the request we are troubleshooting.

New features and enhancements

Improve citation accuracy and streamline workflows with the new PMID lookup feature

A new PubMed® unique identifier number (PMID) citation lookup feature is now available to libraries with WorldShare ILL or Tipasa. This feature improves citation accuracy and streamlines ILL workflows. Please note that this functionality was installed in an interim release and is currently available.

When a request includes a PMID, a magnifying glass displays next to that field in Request Details.
You can then click the magnifying glass to view citation details from PubMed’s database. If you wish to overwrite the existing information in the request with the PubMed citation details, click Apply and Save.

When you use automation, it’s even faster. Rather than clicking Send Request, choose Send to Automation so that the request will be matched to a bibliographic record and libraries holding the requested item. Along with the accurate PubMed citation information, the smart lender string built by automation will ensure that your library user gets the item even quicker.

For more, see Create and Edit Requests.

**Bug fixes**

You will now see the correct time to respond value in the time to respond column. Previously, when the request was submitted to the first lender in the lender string on a weekend, <12 appeared 24 hours early. Please note that this was a display issue and did not affect request aging.

**Future releases**

Roadmap information is available in the OCLC Community Center.

**Important links**
OCLC Resource Sharing Conference (RSC21) web series

OCLC invites you to view the recordings of the presentations from the OCLC Resource Sharing Conference web series. This year’s series of six free, virtual sessions feature electronic document delivery, controlled digital lending, and moving resource sharing forward during this challenging time.

Each session is scheduled for 90 minutes and will include a 60-minute presentation followed by 30 minutes for Q&A and interactive discussion. (NOTE: The 30-minute discussions will not be recorded.)

RSC21 includes these sessions:

- **Tuesday, March 30, 1:00-2:30 pm** | “Page, scan, send, reshelve: A mobile scanning station for ILL electronic document delivery service”
- **Wednesday, April 28, 11:00 am-12:30 pm** | “ILL and the pandemic: Learning from the unexpected”
- **Wednesday, May 12, 1:00-2:30 pm** | “Renewing resource sharing in challenging times: Collaborating to meet library user needs and demonstrating the value of ILL services”
- **Tuesday, May 25, 1:00-2:30 pm** | “Managing resource sharing during COVID-19 pandemic: Experiences and impacts—three perspectives”
- **Thursday, June 10, 1:00-2:30 pm** | “Controlled digital lending in two private academic libraries: Same services with diverse tools”
- **Tuesday, June 15, 11:00 am-12:30 pm** | “A look at ILL into the future: An update on your ILL services”

Access to the recordings is available [here](#).

**Virtual Workshop Series: Learn how to fine-tune your ILL setup**

Were you able to join us for all of our Virtual Workshops where we showed how you can optimize your library’s ILL setup and workflows, and save time?

**The series included the following topics:**

- Part 1: Fine-tune your policies and deflections ([recording](#), [slides](#), and [checklist](#) available)
- Part 2: Construct your custom holdings ([recording](#), [slides](#), and [checklist](#) available)
- Part 3: Automate your request process ([recording](#), [slides](#), and [checklist](#) available)
- Part 4: Curate and care for your constant data ([recording](#), [slides](#), and [checklist](#) available)
- Part 5: Make your usage statistics count ([recording](#), [slides](#), and [checklist](#) available)

**Support websites**

Support information for this product and related products can be found at:

- [WorldShare Interlibrary Loan](#) product website
- [OCLC Community Center](#)
- [OCLC Support](#)
- [Browser compatibility chart](#)