Unable to see CONTENTdm collection in the Website Configuration tool

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Symptom

• Although you see a collection in the collections drop-down in the CONTENTdm Administration tool, you do not see it in the Website Configuration tool.

Applies to

• CONTENTdm

Resolution

If your library is using IP addresses to control access to specific collections, make sure you add the relevant username to the CONTENTdm Administration > Collections > <select the relevant collection> > Profile > Edit > User Name field.

If not, contact OCLC Support with your library symbol or CONTENTdm site number, the username that can't see the collection and the collection they need to see.

Additional information

There is more on adding collection permissions.