I'm an Admin for WorldShare, but I don't see the Admin tab when I log in

Symptom

• You no longer see the Admin tab when you log into WorldShare

Applies to

• WorldShare

Resolution

Make sure you are logged in with the account that was assigned the Administrator permissions. If you are, clear your WorldCat.org cache and cookies in case you've accidentally downloaded an incomplete page. If problems persist after clearing cache, either contact a colleague with the same permissions to check the roles on your user account in the Admin tab or contact OCLC Support with your library symbol, the issue you are seeing and the role you expect to have.

Additional information

There is a list of roles that will allow you to access the Admin tab.

Page ID

38072