WorldCat Discovery release notes, May 2017

Release Date: May 11, 2017

Introduction

The following release notes are for the May 11, 2017 release of WorldCat Discovery.

WorldCat Discovery May release highlights

Users now see familiar text on buttons for fulfillment choices, such as holds and requests; and users can get needed items quickly and reliably using new default scopes.

Include Request ID with problem reports

When reporting an issue with WorldCat Discovery, it is extremely helpful to include the Request ID. The Request ID is found at the bottom of the screen on which the issue occurred. Including this information allows us to directly trace what happened on the request we are troubleshooting.

New features and enhancements

Help users place holds and request items with custom fulfillment buttons

WorldCat Discovery now displays custom fulfillment buttons maintained in OCLC Service Configuration.

Users can intuitively navigate hold and request fulfillment options when you customize button descriptions. To ensure the buttons remain effective, strive to customize the button text with an action verb (e.g., request), a concise phrase,
consistent phrase structure across each option and immediately recognizable language.

Examples are:

**Blink**
by Malcolm Gladwell (Author,) (Narrator.)
Audiobook on CD 2005
Held by: OCLC University

**Description**

**Editions & Formats**

26 Found

**Availability / Holdings**

- **OCLC University**
  1 available
  Request OSU Item

- **OhioLINK**
  Request OhioLINK Item

- **SearchOhio**
  Request SearchOhio Item

- **Libraries Worldwide**
  1,136 Libraries

*Fulfillment at all configured levels*

*(Not configured)*
To modify the custom fulfillment text, go to OCLC Service Configuration -> My WorldCat.org -> Place Hold/Request Buttons and change the text for each button you wish to customize. In addition, non-WorldShare Management Services librarians can configure the option to open fulfillment information in a new tab or window.

Here is a level 1 button label example:

![OCLC Service Configuration](image)

To modify the custom fulfillment button color, go to OCLC Service Configuration -> My WorldCat.org -> User Interface Options and change the color for “Search and fulfillment buttons.” “Search and fulfillment button color” applies to the request item, place hold, access online, content headers and search icons across the interface.

Here is a search and fulfillment configuration example:

![Customize links and buttons](image)
Help users get items quickly with more scope defaults

Additional default scoping options will help users get materials quickly and reliably. For example, if your library has a courier relationship with a group, you can set the scope to your library and your courier group. This ensures users will default to search materials they can obtain quickly and reliably.

For WorldCat Local subscribers, the default WorldCat Discovery scope will match your WorldCat Local default scoping level until it is changed and saved in OCLC Service Configuration. To modify the default scope, go to OCLC Service Configuration -> My WorldCat.org -> Relevancy and Scoping, and select your library and any groups or Libraries Worldwide.

Here is an example scope configuration for a library and group default:

<table>
<thead>
<tr>
<th>WorldCat Local Default Scoping Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>In WorldCat.org, users have the option to limit results to items held by your institution, or items held by your institution and those held by Libraries Worldwide. The user has the option of overriding this setting.</td>
</tr>
<tr>
<td>* Default scope: Libraries Worldwide</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>WorldCat Discovery Default Scoping Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>In WorldCat Discovery, users have the option to limit results to items held by your institution, or items held by your institution, partnering groups, and those held by Libraries Worldwide. The user has the option of overriding this setting.</td>
</tr>
<tr>
<td>* Default scope: OCLC University, OhioLINK, Libraries Worldwide</td>
</tr>
</tbody>
</table>

The option to change scope is also available on the Advanced Search page:
New content

This is a list of new databases added to WorldCat Discovery, WorldCat Local and WorldCat.org since our last update.

You can enable these databases as search options in the Licensed Content and Databases module of the OCLC Service Configuration site. Please remember that your library must have a valid subscription to these databases in order to enable them.

The complete list of databases is available at https://www.oclc.org/content/dam/supp...ttargetID.xlsx

Available in WorldCat Discovery, WorldCat Local and WorldCat.org

From Wolters Kluver

Wolters Kluwer Health – Peer-reviewed articles presenting original research from medical professionals in the areas of nursing education, clinical drug information, and medical research.
Important links

Office hours

- No longer offered. Contact support for assistance.

Product website

More product information can be found here.

Support website(s)

Support information for this product and related products can be found at:

- WorldCat Discovery support resources
- WorldCat Discovery training
- Release notes
- OCLC customer support
- OCLC Community Center
- Browser compatibility chart

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