Unable to find a title in a WorldCat knowledge base collection you know it should be in

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Symptom

• You are unable to find a title in a specific WorldCat knowledge base collection

Applies to

• WorldCat knowledge base
• Collection Manager

Resolution

There are many reasons why you may not find a title you expect to be in a specific collection. Check the following.

• Search by the title's ISBN
• Search by an expected OCN
• If the title contains a colon, strip the colon and everything after it to see if it is present under the shorter name

if you still can't find the record by title, contact OCLC Support with your library symbol, the collection, the title you expect to find and preferably its ISBN.