Why is the layout for labels in Record Manager showing overlapping labels?

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Symptom

• Labels display in the layout section with multiple layers overlapping and illegible

Applies to

• WorldShare Record Manager

Resolution

Follow these steps:

1. Check and make sure there is not a pop up blocker or browser extension on that is blocking WorldShare Record Manager.
2. Turn off the pop blocker or browser extension.

Additional information

For additional information see My Labels.

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