WorldCat Discovery

WorldCat Discovery is a cloud-based application that helps people easily find resources available at their library and in libraries worldwide through a single search. Library users and staff use their WorldCat Discovery instance to search the WorldCat database, to identify materials they need, and to see where they are available.

1. See Introduction to WorldCat Discovery to get started.
2. See how to Configure WorldCat Discovery features and Search in WorldCat Discovery.
3. Find live and recorded Training.

• Get started

Get started with WorldCat Discovery.

- Add a privacy notice
- Available collections and databases
- Create staff accounts
- Definitions
- Introduction to WorldCat Discovery
- Staff features
- WorldCat Discovery account roles
- WorldCat Local to WorldCat Discovery transition office hours

• Configure WorldCat Discovery features

WorldCat Discovery Services provides a suite of cloud-based applications that brings the FirstSearch and WorldCat Local services together.

- Configuration for WorldCat Local libraries moving to WorldCat Discovery
- Configure content and staff features
- Configure patron facing features
- Create a shortcut using the WorldCat Discovery icon
- Proxy settings checklist
Display local data

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Learn how data unique to your institution displays in WorldCat Discovery including full-text links, local bibliographic data (LBD), and local holdings records (LHRs).

- Direct linking and article clustering
- Enable "Report a broken link" and receive emails
- Full-text link display in WorldCat Discovery
- Local bibliographic data (LBD) field mapping
- Local holdings record (LHR) field mapping

• Search in WorldCat Discovery

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Use advanced search strategies and filter results to optimize your search results in WorldCat Discovery.

- Search and use query syntax
- Filter and refine search results
- Use the Advanced Search screen
- Searching the Central Index and Remote Databases in WorldCat Discovery
- FirstSearch and WorldCat Discovery index differences

• Search results

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- Display locally held formats on search results
- How item bibliographic data is displayed
- Image display in detail results
- Locate items in the library with StackMap
- Physical item availability on electronic resources
- Reading Lists and Resource Lists
- Share records and create citations

• Reserve and request items

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Use WorldCat Discovery's advanced features to request and reserve discovered items.

- How item status displays in your OPAC
- Hold requests
- Set up and use course reserves
• **Promote**

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  Use advanced features to create search links and search boxes to promote your library's WorldCat Discovery service.

  ◦ Create Advanced Search links and search boxes
  ◦ Promote WorldCat Discovery in your library

• **Frequently asked questions**

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  Frequently asked questions (FAQ) about WorldCat Discovery.

  ◦ Can I customize my library's WorldCat Discovery URL?
  ◦ Can library staff view MARC records in the Discovery interface?
  ◦ How do I represent my subscription content?
  ◦ What advanced search options are provided for expert searchers?
  ◦ What features are included in the staff view of WorldCat Discovery?
  ◦ What is the difference between adding a collection in WorldShare Collection Manager and adding databases in the Metasearch Content module?
  ◦ What is the difference between WorldCat and WorldCat.org? What do I need to know about the central index?
  ◦ Which libraries should enable OCLC databases? Non-OCLC databases?
  ◦ Which WorldCat Discovery features are customizable?
  ◦ Will my ILS interoperate with WorldCat Discovery to deliver real-time availability status?
  ◦ Will my library's coverage information be reflected if I enable non-OCLC databases of my subscription content?

• **WorldCat Discovery release notes and known issues**

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  Find WorldCat Discovery release notes and known issues. Release notes are documents that contain information about new product features and enhancements as installed in scheduled releases.

  ◦ 2019 WorldCat Discovery release notes
  ◦ 2018 WorldCat Discovery release notes
  ◦ 2017 WorldCat Discovery release notes
  ◦ WorldCat Discovery release digest
  ◦ Known issues

• **WorldCat Discovery training**

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Find training on WorldCat Discovery.

- Live classes
- WorldCat Discovery configuration: Content and staff features
- WorldCat Discovery configuration: Patron-facing features
- WorldCat Discovery search fundamentals
- WorldCat Discovery interface features
- Course reserves in WorldCat Discovery
- Videos

**Troubleshooting**

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Find frequently asked questions (FAQ) and troubleshooting steps (Troubleshooting).

- Are links from WorldCat Local to external databases COUNTER 4 compliant?
- Are we missing a setting to allow patrons to make ILL requests from the A-Z titles page?
- Articles from a journal in a database I subscribe to do not appear as results in Discovery when I search for them
- The issues are appearing out of order on a journal in WorldCat Discovery even though the order in WorldShare Circulation is correct.
- A provider notified us that they will no longer be supporting the z39.50 protocol. What impact will this have on our WorldCat Discovery site?
- A title in a knowledge base collection with print periodicals is not showing availability in the A-Z list
- Can a shelving location be changed in bulk to a different shelving location?
- Can a user email or print a list of all results?
- Customer Support asked me to send the session ID of WorldCat Discovery, what is that?
- Discovery gives the error message "There was a problem receiving availability information for this item. Click to try again."
- When searching for a proceeding in Discovery, if a user clicks on “Check holdings in your Library Catalogue” then it will find the ebook in which the proceeding is contained, but the ebook link doesn’t display automatically.
- Under Editions and Formats, I found a record that shouldn’t be there
- Has a new release updated the hold parameters we have set in Service Config for Worldcat Discovery?
- How can I avoid getting article citation records in my WorldCat search results?
- How can I change the order of our items that display in the item’s Holding Summary in Discovery?
- How can I correct the We are unable to get availability information for this item error?
- How can I correct information in a WorldCat record?
- How can I get my book images to appear in the catalog summary display?
- How can I keep the hold button from appearing in Discovery for a shelving location?
- How can I remove a branch library from my Discovery search page?
How can I resolve an IP Range Overlapped error, and find the institution who owns the IP address?

- How can I tell if I'm using WorldCat Discovery vs. WorldCat Local?
- How can I terminate my WorldCat account?
- How did our symbol get added to eBook titles in Discovery? We have that setting turned off inside WorldShare Collection Manager.
- How does Google Analytics track IP addresses?
- How does the Service Configuration Metasearch Content Module work with WorldCat knowledge base collections to display our library's database content in WorldCat Discovery?
- How do I change my default pickup location for holds in Discovery?
- How do I change my logo on Discovery or WorldCat Local?
- How do I go about updating the branding in Discovery?
- How do I keep the place hold button from displaying for items in specific shelving locations?
- How do I remove a symbol from a relevancy group?
- How do I remove the Check Holdings button from my library's name in the Libraries Worldwide dropdown?
- How do I request a WSKey for the WorldCat Search API
- How do I subscribe or unsubscribe from an OCLC listserv?
- How do we change the names or address of OCLCs post card advertisements?
- I'm an author. How do I get a book removed from WorldCat?
- I'm an author, how do I get my book published in WorldCat.org?
- In the holdings summary of a journal, why does one listing have the status as not available and the other as available?
- Is there a charge for course reserves migration from WorldCat Local to WorldCat Discovery?
- Is there a way in Service Config to have a Recall button placed without a Hold button?
- Is there a way to pull the Open Access / Free database stats in Discovery statistics?
- Items in a location that are unavailable are showing a green check mark
- I am an author I noticed that my publications have different authors' names listed in the WorldCat record display
- I am searching for a title in my main search page and it is not listing as the top result even though I am entering the whole title
- I executed a search and was told HTTP Status 403 - The number of requests exceeded the 24 hour quota
- Links to open access content are still showing despite being de-selected in Service Configuration
- My holdings are not displaying in WorldCat Discovery
- Our holdings are attached to a record, but they do not display that way in Discovery search results.
- Our institution recently changed open URL link resolvers. How do we edit or delete our old open URL resolver and add our new one?
- Our libraries share a proxy service how do I add the IP address to both sites?
- Patrons are getting a 404 error when they try to go to pages in Camio
- Report Designer is only able to calculate the Tax 1 amount per copy
Request button isn't displaying for articles

- There is a primary link in the bib record, the .gov URL should be displaying. But, the URL in the 856 field is not displaying in Discovery.
- The cover art is incorrect for an item in WorldCat
- The eBook format icon appears in the record, but this is clearly a print record according to description.
- The links in Discovery for a title we own are leading to an error message at the supplier’s site. However, when I click on the website links in Collection Manager I have no problem accessing the resource. Why is this happening?
- The “Request through Interlibrary loan” button is not appearing on search results even though we do not have access to the articles
- The same record is displaying twice in Discovery
- This eBook record is electronic but the format icon says it is a print book.
- Using the WorldCat Search API, documentation indicates a JSON response. But, even though I'm sending an Accept header with the value 'application/json', I keep getting the XML response.
- Weird title appearing in search results
- We are finding “Access online” linking buttons to titles that we do not own or subscribe to. We do not have holdings in records manager, nor are the titles selected in our instance of Collection Manager.
- We are getting the "Try again. Populating the search results took too long" error.
- We have multiple entries for a title in WorldCat and tried to delete the duplicate holdings in Connexion, but could not find them there
- What's the point of turning on an index-only or abstract database if they don't display full text links?
- What does a library do when they receive a broken link email from their patrons?
- What link should we use for the public to do searches?
- When I search for a title in Discovery with our library selected I get no results. But when I change to libraries worldwide, our library displays as a holding library.
- Where can I create or update a shelving location?
- Where can I find my CAMIO statistics?
- Where is that text above the Report a broken link coming from?
- Why am I getting a "You are not connected" error message in WorldCat Discovery when I'm inside the library?
- Why am I seeing conflicting shelving information for an item in Discovery?
- Why am I seeing non-latin script in a title in WorldCat Discovery?
- Why are full-text links showing in WorldCat Discovery when there is an embargo indicated in Collection Manager?
- Why are items that are checked out or lost showing a green check mark as if they are available?
- Why are my OpenURL Resolver links returning a Bad Request - Invalid URL error?
- Why are the two 856 URL links, not displaying in Discovery?
- Why can't I see the Search box generator in Service Configuration
- Why can I no longer edit Course Reserves when my roles have not changed?
- Why can't I see the availability for a print book on an eBook record of the same title in Discovery?
Why does WorldCat Discovery show that we do not have v.1 and v.2, followed by an indication that we do have those items available?

Why do articles appear as Peer-Reviewed?

Why do I keep getting a "Preview not available for this collection" error when I open a collection in the A-Z list?

Why aren't the links to my library's catalog resolving correctly in the A-Z list?

Why isn't the My Account link working?

Why is an item that we do not hold shown as being held in Discovery?

Why is Available listed twice for the status of an item?

Why is a link appearing in WorldCat Discovery that is not from a collection selected in Collection Manager?

Why is my item record showing a "Circulation information is unavailable" availability error?

Why is there no place hold button when an item is checked out?

Why is there no "View Full Text" button on an article in Discovery?

Why is the message Please visit your library to get this item appearing above our library's availability?

Why is the WorldCat Search API not pulling back results for certain OCLC Symbols?

Why is this item showing as an ebook in WorldCat Discovery?

Why is WorldCat.org linking to an item which has the same title but a different format?

Why is WorldShare or Discovery taking so long to load?

Why won't my logo display properly on WorldCat Discovery?