The Label Program is not printing labels correctly from my Zebra printer.

Last updated: Fri, 12 Mar 2021 20:47:10 GMT

Symptom

- Connexion client or the Cataloging Label Program is not printing labels correctly from your Zebra printer, and you've determined it's not the 'blank label' issue.

Applies to

- Cataloging Label Program
- Connexion client

Resolution


You may need to set the ZDesigner driver to use printer settings in order to prevent the driver from over-writing printer settings set on the printer. This applies to ZPL based Zebra printers using a ZDesigner printer driver.

To set the driver to "Use Printer Settings":

1. In the Printers folder, right-click on the desired printer and select Properties
2. Select the Advanced tab - Printing Defaults
3. Select the Advanced Setup tab.
4. Check the box on the upper left corner of the Advanced Setup tab:

https://help.oclc.org/Metadata_Services/Cataloging_Label_Program/Troubleshooting/The_Label_Program_is_not_printing_labels_correctly_from_my_Zebra_printer.html

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### 2Designer GX420d Printing Defaults

#### Barcode Fonts
- **Use printer settings**
- **Operation Mode**
  - Tear off
  - Rewind
  - Peel Off
  - Applicator
  - Mirror Image

#### Command Fonts
- **Media Type**
  - Thermal Transfer
  - Thermal Direct
- **Tracking Mode**
  - Continuous
  - Web Sensing

#### Adjustment
- **Top**: 0.00 inch
- **Tear Off**: 0.00 inch
- **Left Position**: 0.00 inch

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