Project Client freezes during first import to a new collection on a new install

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Symptom

• When trying to import records into a new install of the Project client the program stops responding and doesn't bring up an error message.

Applies to

• CONTENTdm

Resolution

Right-mouse click on the Program Client's shortcut and choose to **Run as Administrator** when starting the program. If problems persist, contact [OCLC Support](https://help.oclc.org/Metadata_Services/CONTENTdm/Troubleshooting/Project_Client_freezes_during_first_import...) with your library name, the steps you have tried, and the operating system you are using.