Project Client freezes during first import to a new collection on a new install

Last updated: Thu, 11 Mar 2021 22:15:33 GMT

Symptom

- When trying to import records into a new install of the Project client the program stops responding and doesn't bring up an error message.

Applies to

- CONTENTdm

Resolution

Right-mouse click on the Program Client's shortcut and choose to Run as Administrator when starting the program. If problems persist, contact OCLC Support with your library name, the steps you have tried, and the operating system you are using.