Symptom

- A queue has disappeared in my Borrowing, Lending, or Document Delivery tabs. How can I see it again?

Applies to

- ILLiad

Resolution

The most likely solution is the queue was accidentally hidden or minimized. To unhide all queues

1. Select the tab the queue has disappeared in.
2. Right-click in the blank white space under the list of queues.
3. Left-click Reset to Default view

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