Symptom

• You are connecting to Docline in ILLiad and getting an error message showing ssl.gstatic.com

Applies to

• ILLiad

Resolution

There are two different Documents that ATLAS has about this issue and how to resolve it:

1. Here is one for Docline Log-In Methods.
2. And this one for Switching to a Non-Google Authentication Provider.

Additional information

The Google auth issue seems to pop up in two different ways:

1. Saying the browser is insecure.
2. Having some of the Google authentication javascript errors popping up that still wouldn't allow login and ultimately results in the insecure browser warnings.

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