Do any OCLC reports include IFM refund transactions?

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Applies to

• WorldShare ILL
• Tipasa
• ILLiad

Answer

• Yes, IFM refunds are listed in the OCLC Usage Statistics reports. **A refund will appear on the IFM report the same month a fee was charged.**
• IFM Refunds must be issued within **180 system days** of the original transaction.
• It takes **a month** from when the IFM refund was issued till it shows up in both the Usage Statistics portal and in the Invoice from OCLC.

For **WorldShare ILL** and **Tipasa** libraries, the **IFM Charge** and **Refund** is also listed in the **Request History** section of the request.

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