I can't see the Create Request button in the User Portal.

Symptom

• In the **Requested** area of the User Portal, no button appears to create a request.

Applies to

• Tipasa

Resolution

Try changing your Search and Fulfillment Button color in OCLC Service Configuration.

1. Sign in to OCLC Service Configuration.
2. Navigate to WorldCat Discovery and WorldCat Local > User Interface Options > Branding & Customization.
3. Change the "Search and fulfillment buttons" color.

If this does not work, please contact [OCLC Support](https://help.oclc.org/Resource_Sharing/Tipasa/Troubleshooting/I_cant_see_the_Create_Request_button_in_the_...)

Additional information

[Customize My Account](#)

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