Release Date: December 12, 2020

Introduction

In this release, License Manager continues its support for the COUNTER 5 usage statistics standard through the availability the IR_M1 standard report in addition to numerous bug fixes.

Recommended actions

For this release, we recommend that you review the following checklists and complete the relevant tasks so that you can adjust your policies and workflows and train your staff. These checklists identify updates that we have determined as significant for most institutions. We encourage you to review all of the items in the release notes to determine whether there are other items that might require additional action or follow up by your institution.

Administrative actions

These items require immediate action or decisions.

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Follow-up actions

In an effort to keep your staff informed of new features and changes, you may also want to consider these items.

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New features and enhancements

Additional COUNTER 5 Report Available for Harvesting

With License Manager, we continue to build on the adoption of COUNTER 5 across libraries. Statistics gathered from COUNTER-compliant vendors help to inform your decision making as you select and maintain your library’s e-resources. To date, License Manager accepts all COUNTER 4 reports from 101 vendors and select COUNTER 5 reports for 135 vendors.

With this release, we are happy to announce License Manager offers both automatic and manual harvesting of one additional COUNTER 5 report type. The following report is now available for harvesting in addition to the TR, TR_J1, TR_J2, TR_J3, TR_J4, TR_B1, TR_B2, TR_B3, PR_P1, DR_D1, DR_D2:

- IR_M1 - Multimedia Item Requests

Since COUNTER 5 is being deployed by many vendors, you may find it useful to visit COUNTER.org for a full description of the changes. License Manager will continue to update the list of COUNTER 5 supported vendor connections to ensure that your library has access to your usage statistics. In addition, if you have a COUNTER SUSHI vendor connection that you would like to see added to License Manager, you can utilize the ‘Request a Vendor’ feature.

Bug fixes

- A bug previously affecting performance of the Harvest Summary feature has been fixed with this release. Users at your library should no longer encounter timeout issues when attempting to calculate usage totals for the 1 year maximum date range.
- The credential test for setting up a COUNTER 5 vendor is now displaying vendor responses more accurately. Previously, some incorrect credentials were appearing to be correct leading to report harvesting errors.

Known issues

There are no new known issues at this time.

Support websites

Support information for this product and related products can be found at:

- WorldShare License Manager
- Contact OCLC Support
- OCLC Community Center
• Browser compatibility chart