How do I set up a custom search in ILLiad for Transactions with multiple User statuses?

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Symptom

- You are setting up a custom search and you want the results to cover multiple User statuses.

Applies to

- ILLiad

Resolution

Here are the steps you need to take to add multiple User statuses for a custom search:

1. First, follow the instructions for [How can I do a Custom Request search in ILLiad?](https://help.oclc.org/Resource_Sharing/ILLiad/Troubleshooting/How_can_I_do_a_Custom_Request_search_in_ILLiad)
2. When you get to the field about User.Status, use the operand "Is Any Of."
3. You will then enter one User Status, and then click on the plus sign (+) to add the next status.
4. Continue adding statuses until you have them all added.
5. If you have other items to add, you can add them to your custom search.