Relais D2D Release Notes, October 2020

Last updated: Mon, 16 Nov 2020 17:04:36 GMT

Release Date: October 8, 2020

Introduction

Portal 3.3 includes several updates to the Relais patron and staff portal pages and one new feature enhancement for the staff portal pages. Discovery 3.8 includes one new update.

Patron portal

• Modernized look and feel to the patron portal pages making the pages more user-friendly and accessible for users with disabilities.

Staff portal

• Ability to cancel a request using a button vs. only through a drop-down menu
• Ability to display copyright compliance options and acknowledgment statements specific to the genre of a request when placing a request on behalf of a patron and/or library
• Staff portal pages compliant with WCAG 2.1 Level AA

Discovery

• Ability to display copyright compliance options and acknowledgment statements specific to the genre of a request

Recommended actions

We encourage you to review all of the items in the release notes to determine whether there are other items that might require additional action or follow up by your institution.

Administrative actions

These items require immediate action or decisions.
ACTION

Portal 3.3

Review the reasons that display for selection when the 'Cancel Request' button is selected when processing a request to ensure that all the reasons you would expect to display, display.

Discovery 3.8

Determine if your institution requires a more granular display of copyright compliance options and/or acknowledgment statements based on the genre of a request (book, thesis). If so, submit a support ticket to ZenDesk to request these changes.

Follow-up actions

In an effort to keep your staff informed of new features and changes, you may also want to consider these items.

ACTION

Share these release notes with your colleagues.

Review the Relais documentation at Relais D2D.

New features and enhancements

Portal 3.3

Staff Portal

• Staff members are now able to process requests as final cancellations using a button versus having to select a code from a combined dropdown list. The 'Unfilled' tab that appears when processing requests is renamed 'Unfilled / Cancel' in Portal 3.3. When selected, two options for marking a request unfilled will be presented; 'Unfilled and Cancel'. The default button is 'Unfilled'. If a request is processed as 'Unfilled', the request will be routed to the next supplier in the routing list.
If staff choose the 'Cancel' button, then the request will be processed as a final cancellation when updated.

- Copyright compliance options and acknowledgment statements can now be configured to display genre-specific values when staff members are placing requests on behalf of patrons and/or libraries from the staff portal.

**Patron Book request:**
Libraries have the ability to display copyright compliance options and acknowledgment statements specific to the genre of a request:

**Discovery 3.8**

Libraries have the ability to display copyright compliance options and acknowledgment statements specific to the genre of a request:
There are no bug fixes to report at this time.

There are no known issues to report at this time.

Support information for this product and related products can be found at:

- Relais D2D